

# IMPORTANT PHONE NUMBERS

**Maui County Office on Aging ..... (808) 270-7774**

## EMERGENCY PHONE NUMBERS

Fire, Police, or Ambulance Emergency ..... **DIAL 911**  
Adult Mental Health Division- Crisis Line of Hawaii..... (800) 753-6879  
Adult Protective Services:  
    To Report Elder Abuse ..... (808) 243-5151  
Civil Defense (after hours, weekends, holidays) ..... (808) 270-7285  
    Maui..... (808) 270-7285  
    Molokai ..... (808) 553-5355  
    Lanai..... (808) 565-6428  
Coast Guard- (Report Chemical/Oil Spills)..... (800) 424-8802  
Coast Guard- (Search and Rescue)..... (800) 552-6458  
Maui Health System- Kula Hospital..... (808) 878-1221  
Maui Health System- Maui Memorial Medical Center ..... (808) 244-9056  
Maui Health System- Lanai Community Hospital ..... (808) 565-8450  
Molokai General Hospital..... (808) 553-5331  
Poison Control Center ..... (800) 222-1222  
Suicide Prevention Lifeline..... (800) 273-8255  
Veterans Crisis Line..... (800) 273-8255 x1

## POLICE DEPARTMENT (Non-Emergencies)

    Maui..... (808) 244-6400  
    Molokai ..... (808) 553-5355  
    Lanai..... (808) 565-6428  
Maui Crime Stoppers ..... (808) 242-6966  
Road Closures ..... (808) 986-1200  
Maka'ala- Emergency Management Agency Alerts Sign-Up..... (808) 270-7285

**Scan to access the Maui County Office on Aging and Aging and Disability Resource Center online:**



# Maui County Office on Aging



Aloha,

At the heart of the Maui County Office on Aging is the provision of services to frail elders needed to maintain them in the comfort of their homes and ease burdens to their family caregivers. The function of the Aging and Disability Resource Center is to provide one-stop information and referral to resources that are vital to the populations we serve: frail elders, adults with disabilities, and their caregivers.

The Maui County Office on Aging's program specialists manages contracts with agencies that provide an array of services, including adult day care, transportation to medical appointments, chore and homemaker, home-delivered meals, personal care, and more. MCOA also administers Healthy Aging Programs, including Better Choices, Better Health®, EnhanceFitness®, and Powerful Tools for Caregivers®; three evidence-based programs that improve the quality of our seniors' lives and their caregivers.

The Office on Aging outreach team visits elders in their homes to assess their level of need and link them to home and community-based services that keep them safe, comfortable, and from feeling isolated and alone.

For our family caregivers, including grandparents raising grandchildren, services within these pages may make life easier as you perform your vital function to loved ones.

We hope you will find all the resources you need at your fingertips in this Resource Directory. However, if you know of any missing agencies or services, please contact the Office on Aging, and we will be happy to consider them for inclusion in the next printing of this Resource Directory for frail elders, family caregivers and persons with disabilities.

**With Aloha,**

**The Staff of the Maui County Office on Aging**

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# ACTIVE AGING

## CONGREGATE DINING

### Alu Like, Inc.

**Ke Ola Pono No Na Kupuna– Maui**.....(808) 535-6700  
95 Mahalani St., Rm. 28, Wailuku, HI 96793 [www.alulike.org](http://www.alulike.org)

**Ke Ola Pono No Na Kupuna– Molokai** .....(808) 535-6700  
Sam Rawlins Building, 10 N. Mohala St., Kaunakakai, HI 96748

Alu Like’s Ke Ola Pono No Na Kupuna Program provides nutrition and supportive services (recreation, education, outreach, promotion of well-being) to independent Native Hawaiians 60 years of age or older on the islands of Maui and Molokai.

**Kaunoa Senior Services- Congregate Dining**.....(808) 270-7306  
401 Alakapa Pl., Paia, HI 96779 [www.mauicounty.gov](http://www.mauicounty.gov)

Kaunoa administers the county’s congregate dining program for well elders at numerous nutrition sites around Maui County.

**West Maui Senior Center** .....(808) 270-4310  
788 Pauoa St. #103, Lahaina, HI 96761

**Old Hana School Cafeteria- Hana**.....(808) 269-9869  
Hana Senior Center, 5101 Uakea Rd., Hana, HI 96713

**Home Pumehana- Molokai** .....(808) 553-5402  
290 Kolapa Pl., Kaunakakai, HI 96748

**Lanai Senior Center- Lanai** .....(808) 565-6282  
309 A Seventh St., Lanai City, HI 96763



# HEALTH AND WELLNESS PROGRAMS

**Maui County Office on Aging.....(808) 270-7755**  
Aging and Disability Resource Center [www.mauicountyadrc.org](http://www.mauicountyadrc.org)  
J. Walter Cameron Center  
95 Mahalani St., Rm. 20, Wailuku, HI 96793

## **Better Choices, Better Health**

Better Choices, Better Health is an evidence-based educational program designed by Stanford University and Kaiser Permanente to help people manage their chronic conditions and improve their overall health through achievable action plans for nutrition, exercise, relaxation, communication skills, medication management, and more.

Better Choices, Better Health workshops are offered on Maui, Molokai and Lanai. The workshop series is comprised of 2.5 hour weekly class sessions for six weeks. Participants receive a book, "Living a Healthy Life with Chronic Conditions," and a relaxation CD, "Time for Healing." Cost is \$10 for individuals age 60+ and for caregivers of any age. Under 60 years? The cost is \$35. Scholarships are available.

## **EnhanceFitness®**

EnhanceFitness® is a program designed to help adults aged 50 and older - at all fitness levels - to become more active and energized, and empowered to sustain independent lives. EnhanceFitness® improves cardiovascular fitness, strength, and flexibility while reducing health care costs for regular participants. Exercise protects against heart attacks, lowers high blood pressure and bad cholesterol, improves mental functioning, and reduces the incidence of falls.

The one-hour classes are ongoing and held three times weekly. The exercises include aerobic/cardiovascular, balance and stretching, and strength training. Certified instructors lead classes that are safe and effective for individuals with a wide range of physical abilities. Progress is measured with fitness checks at the time of enrollment and again at 4 months.

For more information on the Maui County Office on Aging's Healthy Aging Programs, call MCOA at 270-7755. To register for EnhanceFitness®, call Master Trainer Paula Keele at **870-5530**.

## **ACTIVE AGING**

# PARKS AND POOLS

**County of Maui- Department of Parks and Recreation ..... (808) 270-7230**  
700 Halia Nakoa St., Ste. 2, Wailuku, HI 96793 [www.mauicounty.gov](http://www.mauicounty.gov)

For a current list of parks and pools in Maui County, please visit the County of Maui website or contact the Department of Parks and Recreation.

# RECREATION AND LEISURE

**Haku Baldwin Center ..... (808) 572-9129**  
444 Makawao Ave., Makawao, HI 96768 [www.hakubaldwincenter.org](http://www.hakubaldwincenter.org)

Haku Baldwin Center's vision is to foster therapeutic partnerships between people and animals, which they believe promotes the growth and development of healing relationships among all living beings.

**Lahaina Divers ..... (808) 667-7496**  
143 Dickenson St., Ste. 100, Lahaina, HI 96761 [www.lahainadivers.com](http://www.lahainadivers.com)

Handicapped scuba diving and dive training. Specially adapted ship equipped with ADA bathrooms and staff members are certified as Handicapped Scuba Association (HAS) Dive Buddies. Also offer visually impaired and paraplegic diver training.

**Maui Arts and Cultural Center ..... (808) 242-7469**  
1 Cameron Way, Wailuku, HI 96793 [www.mauiararts.org](http://www.mauiararts.org)

The MACC's Castle Theater has four openings for wheelchairs in the back row. If you can transfer to an aisle seat, staff will store your chair in a closet and return at intermissions. Call box office in advance so the staff can make your visit more comfortable. Box office is open from 10 a.m. to 6 p.m. daily and open two hours before Castle and McCoy Theater events.

**Maui Historical Society Museum ..... (808) 244-3326**  
2375 A Main St., Wailuku, HI 96793 [www.mauimuseum.org](http://www.mauimuseum.org)

## ACTIVE AGING

**Maui Ocean Center** .....(808) 270-7000  
192 Ma'alaea Rd., Wailuku, HI 96793 [www.mauioceancenter.com](http://www.mauioceancenter.com)

## SENIOR CENTERS

**Kaunoa Senior Services (MAIN PHONE LINE)**.....(808) 270-7308

**Kaunoa Senior Center (Central Maui)** .....(808) 270-7308  
401 Alakapa Pl., Paia, HI 96779

**Hale Hulu Mamo - Hana Senior Center**.....(808) 248-8833  
5101 Uakea Rd., Bldg G., Hana, HI 96713

**Home Pumehana – Molokai** .....(808) 553-5402  
35 N. Mohala St, 4D, Kaunakakai, HI 96748

**Lanai Senior Center**.....(808) 565-6818  
309 A Seventh St., Lanai City, HI 96763

Kaunoa Senior Services provides a wide range of exciting and exceptional services, activities, and programs for a new generation of seniors with changing and diverse needs and interests.

## SENIOR CLUBS AND ORGANIZATIONS

### **American Association of Retired Persons (AARP)- Maui**

A nonprofit, nonpartisan organization formed in 1958 to help people age 50 and over to have independence, choice and control.

**AARP HAWAII** .....**866-295-7282**  
1001 Bishop St., Ste. 625, Honolulu, HI 96813 [www.aarp.org/states/hi](http://www.aarp.org/states/hi)

### ACTIVE AGING

**Maui Economic Opportunity Senior Clubs** .....(808) 249-2970  
 Harry and Jeanette Weinberg Family Center ..... www.meoinc.org  
 99 Mahalani St., Wailuku, HI 96793

MEO manages dozens of senior clubs throughout Maui County.

**Hana Neighborhood Center** .....(808) 248-8282  
 1501 Uakea Rd., Hana, HI 96713  
**Molokai** .....(808) 553-3216  
 380 Kolapa Pl., Kaunakakai, HI 96748  
**Lanai Branch Office**.....(808) 565-6665  
 1144 Ilima Ave., #102, Lanai City, HI 96763

## **VOLUNTEER OPPORTUNITIES**

**Maui County Office on Aging and** .....(808) 270-7774  
**Aging & Disability Resource Center**.....TOLL FREE (808) 643-2372  
 J. Walter Cameron Center, 95 Mahalani St. .... www.mauicountyadrc.org  
 Rm. 20, Wailuku, HI 96793

**Alexander & Baldwin Sugar Museum**.....(808) 871-8058  
**Alzheimer’s Association** .....(808) 242-8636  
**American Cancer Society**.....(808) 244-5553  
**American Red Cross** .....(808) 244-0051  
**Big Brothers / Big Sisters of Maui** .....(808) 242-9754  
**Boy Scouts of America, Maui County Council** .....(808) 244-3724  
**Boys and Girls Clubs of Maui** .....(808) 242-4363  
**Community Work Day Program**.....(808) 877-2524  
**East Maui Animal Refuge**.....(808) 572-8308  
**Foster Grandparent Program**.....(808) 832-5167  
**Friends of Haleakala National Park** .....(808) 876-1673  
**Friends of the Children’s Justice Center of Maui, Inc.**.....(808) 986-8634  
**Girl Scouts of Hawaii**.....(808) 244-3744  
**Giving Back**.....(808) 573-3109  
**Habitat for Humanity** .....(808) 242-1140  
**Hale Mahaolu** .....(808) 872-4100  
**Hale Makua Health Services** .....(808) 877-2761  
**Hawaiian Islands Humpback Whale National Marine Sanctuary**.....(808) 879-2818  
**Hospice Maui** .....(808) 244-5555  
**Hui Malama Learning Center** .....(808) 244-5911

### **ACTIVE AGING**

<b>Imua Family Services .....</b>	<b>(808) 244-7467</b>
<b>Kanaha Pond Wildlife Sanctuary .....</b>	<b>(808) 984-8100</b>
<b>Keiki Kokua, Inc. ....</b>	<b>(808) 573-4972</b>
<b>Kula Hospital Auxiliary .....</b>	<b>(808) 878-1221</b>
<b>Lanai Community Health Center.....</b>	<b>(808) 565-6919</b>
<b>Maui Adult Day Care Centers .....</b>	<b>(808) 871-5804</b>
<b>Maui AIDS Foundation .....</b>	<b>(808) 242-4900</b>
<b>Maui Arts and Cultural Center .....</b>	<b>(808) 242-2787</b>
<b>Maui Child and Family Service .....</b>	<b>(808) 877-6888</b>
<b>Maui County Health Volunteers (a Medical Reserve Corps Unit).....</b>	<b>(808) 243-8649</b>
<b>Maui Economic Opportunity .....</b>	<b>(808) 249-2990</b>
<b>Maui Family Support Service.....</b>	<b>(808) 242-0900</b>
<b>Maui Food Bank.....</b>	<b>(808) 243-9500</b>
<b>Maui Historical Society.....</b>	<b>(808) 244-3326</b>
<b>Maui Humane Society.....</b>	<b>(808) 877-3680</b>
<b>Maui Health System- Maui Memorial Medical Center .....</b>	<b>(808) 244-9056</b>
<b>Maui Nui Botanical Gardens .....</b>	<b>(808) 249-2798</b>
<b>Maui OnStage/Historic Iao Theater.....</b>	<b>(808) 242-6969</b>
<b>Meals on Wheels, Kaunoa Senior Services .....</b>	<b>(808) 270-7321</b>
<b>Mediation Services of Maui.....</b>	<b>(808) 244-5744</b>
<b>Mental Health Kokua .....</b>	<b>(808) 244-7405</b>
<b>Na Ala Hele Program Trail Preservation State DLNR.....</b>	<b>(808) 268-5087</b>
<b>National Kidney Foundation of Hawaii, Maui Branch .....</b>	<b>(808) 986-1900</b>
<b>Neighborhood Place of Wailuku .....</b>	<b>(808) 877-6888</b>
<b>Neighbors Helping Neighbors – Na Hoaloha.....</b>	<b>(808) 249-2545</b>
<b>Paia Youth &amp; Cultural Center .....</b>	<b>(808) 579-8354</b>
<b>Retired Senior Volunteer Program, Kaunoa Senior Services.....</b>	<b>(808) 270-7986</b>
<b>Senior Companion Program- Department of Human Services.....</b>	<b>(808) 832-0340</b>
<b>The Maui Farm, Inc. ....</b>	<b>(808) 579-8271</b>
<b>The Nature Conservancy, Maui Program .....</b>	<b>(800) 572-7849</b>
<b>UH-Maui College .....</b>	<b>(808) 984-3700</b>
<b>Volunteer Hawaii, hosted by Maui United Way .....</b>	<b>(808) 244-8787</b>
<b>Volunteers Center of Maui County .....</b>	<b>(808) 270-7150</b>

# ADVOCACY AND LEGAL SERVICES

## CONSUMER COMPLAINTS

**Better Business Bureau & Senior Scam Hotline** ..... (877) 222-6551  
1132 Bishop St. #615, Honolulu, HI 96813 [www.bbb.org/hawaii](http://www.bbb.org/hawaii)

Handles complaints involving marketplace activities– including misleading advertising, improper selling practices, non-delivery of goods and services, misrepresentation, dishonored guarantees or warranties, unsatisfactory services, credit/billing problems, contracts not fulfilled, etc.

### **Department of Commerce and Consumer Affairs (State of Hawaii)**

**Maui Consumer Resource Center** ..... (808) 243-5808  
1063 Lower Main St., Ste. C-216, Wailuku, HI 96793 [www.cca.hawaii.gov](http://www.cca.hawaii.gov)  
Regulated Industries Complaint Office..... (808) 243-5808  
Securities Fraud ..... (877) 447-2267  
Insurance Complaints ..... (808) 586-2790

### **Toll Free from Maui, Molokai and Lanai**

Maui..... (808) 984-2400  
Molokai and Lanai ..... (800) 468-4644  
Insurance Fraud Hotline ..... (808) 587-7416  
Consumer Information ..... (808) 587-1234  
Regulated Industries Complaint Office..... (808) 243-5808  
Landlord Tenant ..... (808) 586-2634

## LEGAL RIGHTS

**Hawaii Civil Rights Commission** .....TDD (808) 586-8692  
**Maui** ..... (808) 984-2400, Ext. 6-8636  
**Lanai and Molokai** ..... (800) 468-4644, Ext. 6-8636  
830 Punchbowl St., Rm. 411 [www.labor.hawaii.gov/hcrc](http://www.labor.hawaii.gov/hcrc)  
Honolulu, HI 96813

The HCRC receives, investigates, conciliates, and adjudicates complaints of discrimination.

**ADVOCACY AND LEGAL SERVICES**

**Hawaii Disability Rights Center** .....(800) 882-1057  
 1132 Bishop St., Ste. 2102, Honolulu, HI 96813 ..... TTY (808) 949-2922  
[www.hawaiidisabilityrights.org](http://www.hawaiidisabilityrights.org)

Defends and enforces the human, civil and legal rights of people with disabilities and protects them from discrimination. Human rights are those natural rights that are accorded to all human beings as stated in the U.S. Constitution. Civil rights are an expansion of basic human rights as stated in the U.S. Constitution.

**Equal Employment Opportunity Commission**.....(800) 669-4000  
 300 Ala Moana Blvd., Rm. 7-127 ..... TTY (800) 669-6820  
 P.O. Box 50082, Honolulu, HI 96850-0051 ..... ASL Video Phone (844) 234-5122

The Equal Employment Opportunity Commission (EEOC) enforces federal laws that make it illegal to discriminate against a job applicant or an employee because of the person's race, color, religion, sex (including pregnancy), national origin, age (40 or older), disability or genetic information. It is also illegal to discriminate against a person because the person complained about discrimination, filed a charge of discrimination, or participated in an employment discrimination investigation or lawsuit.

## LEGAL SERVICES

**Department of the Prosecuting Attorney** .....(808) 270-7695  
 Victim Witness Assistance Program ..... [www.mauicounty.gov](http://www.mauicounty.gov)  
 2103 Wells St., Second Floor, Wailuku, HI 96793

Provides orientation to the criminal justice system, care information, crisis counseling and advocacy for victims/witnesses and surviving family members of violent crimes.

**Hawaii State Bar Association** .....(808) 537-1868  
 1100 Alakea St., Suite 1000, Honolulu, HI 96813 ..... [www.hsba.org](http://www.hsba.org)

Free legal information. Hotline aimed at community members who may not have access to attorney and need general advice or referral.

**Legal Aid Society of Hawaii** .....(800) 499-4302  
 924 Bethel St., Honolulu, HI 96813 ..... [www.legalaidhawaii.org](http://www.legalaidhawaii.org)

### ADVOCACY AND LEGAL SERVICES

## **Legal Aid Society of Hawaii Services and Programs**

Naturalization application to become a U.S. citizen; Free legal services to indigent immigrant victims of human trafficking, domestic violence, sexual assault; Special immigrant juvenile VISAS for abused, neglected or abandoned children and youth. Family reunification; U.S. citizenship through naturalization. Divorce, Custody, Visitation, Child Support, Restraining Orders, Paternity, Guardianship, Power of Attorney, Wills, Advance Health Care Directives; Landlord Tenant disputes; Discrimination in housing based on protected categories; Debt Collection, Debtor's Rights, Garnishment, Repossession; Temporary Aid to Needy Families (TANF), General Assistance (GA), Aid to Aged, Blind, Disabled (AABD), Social Security, Supplemental Security Income, Quest, Medicaid, Medicare; IRS Tax Issues, and more.

### **How To Apply For Legal Services ..... (800) 499-4302**

Call Monday-Friday during Intake Hours: 9:00 a.m. to 11:30 a.m. and 1:00 p.m. to 3:30 p.m. Be prepared to provide information about your legal problem, income, assets, and number of people in your household. If you are not a US citizen, you must be able to provide proof of your legal residency when meeting with staff.

### **Fair Housing Hotline..... (800) 499-4302**

### **Senior Hotline (Age 60+) ..... (888) 536-0011**

### **Hawaii Civil Rights Commission ..... (808) 984-2400, Ext. 6-8636**

### **Lanai and Molokai..... (800) 468-4644, Ext. 6-8636**

Punchbowl St., Rm. 411, Honolulu, HI 96813.....TDD (808) 586-8692

The Hawaii Civil Rights Commission receives, investigates, conciliates, and adjudicates complaints of discrimination.

### **Office of the Public Defender..... (808) 984-5018**

81 N. Market St, Wailuku, HI 96793.....Molokai (808) 553-1100

The Office of the Public Defender will provide legal services to any person who is financially unable to obtain a private attorney according to income guidelines, and who has been arrested for, charged with, or convicted of an offense or offenses punishable by imprisonment.



**Maui Economic Opportunity .....(808) 249-2970**

Harry and Jeanette Weinberg Family Center  
99 Mahalani St., Wailuku, HI 96793

[www.meoinc.org](http://www.meoinc.org)

MEO assists Seniors with services including: health education, access to volunteer legal counsel and support of their independent senior clubs.

## **LESBIAN, GAY, BISEXUAL, AND TRANSGENDER (LGBT) OLDER ADULTS- ADVOCACY AND SERVICES**

**SAGE- Advocacy and Services for LGBT Elders .....(212) 741-2247**

305 Seventh Ave., 15th Floor, New York, NY 10001 .....(888) 234-7243

[www.sageusa.org](http://www.sageusa.org)

SAGE is the country's largest and oldest organization dedicated to improving the lives of lesbian, gay, bisexual, and transgender (LGBT) older adults. Founded in 1978 and headquartered in New York City, SAGE is a national organization that offers supportive services and consumer resources to LGBT older adults and their caregivers, advocates for public policy changes that address the needs of LGBT older people, provides education and technical assistance for aging providers and LGBT organizations through its National Resource Center on LGBT Aging, and cultural competence training through SAGECare.

## **MEDIATION SERVICES**

Alternative Dispute Resolution (ADR) involves the resolution of a matter by a method other than traditional litigation. There are three main types of ADR: negotiation, mediation (including conciliation), and arbitration.

**Mediation Services of Maui.....(808) 244-5744**

95 Mahalani St., Ste. 25, Wailuku, HI 96793

[www.mauimmediation.org](http://www.mauimmediation.org)

Mediators are professionals from the community who have received specialized training in conflict resolution and communication skills. They work with parties to develop options, consider alternatives and come to a win-win solution. Mediators do not give advice, counsel, or decide who is right or wrong.

### **ADVOCACY AND LEGAL SERVICES**

Training is held once a year and the timing varies. Mediation is a cost effective way of settling disputes. It is a voluntary and confidential process in which two or more people face to face work out a mutually acceptable solution to their problem. They are assisted by a neutral third party, called a mediator. The cost is on a sliding scale, based on income.

## OMBUDSMAN

**Hawaii State Ombudsman**..... (808) 984-2400  
 Office of the Ombudsman ..... **Molokai/Lanai 1-800-468-4644**  
 465 S. King St., 4th Floor, Honolulu, HI 96813

The Office of the Ombudsman is an independent agency of the Hawaii State Legislature that investigates complaints about actions of executive branch agencies of the state and county governments in Hawaii. Their office has the power to obtain necessary information for an investigation and to recommend corrective action if a complaint is found to be substantiated.

The Ombudsman serves as a neutral, independent intermediary between the citizen and the agency. They conduct their investigations in a fair and impartial manner. They do not provide legal advice, nor do they serve as an advocate or representative of any person or agency.

**Hilopa’a Family to Family Health Information Center**  
**Maui and Lanai** ..... (808) 270-1536  
**Molokai** ..... (808) 660-0063

Hilopa’a is the Ombudsman for the Hawaii State Medicaid Programs. It responds to complaints about the Medicaid system.

**Long Term Care Ombudsman** ..... (808) 586-7268  
 250 S. Hotel St., Ste. 406, Honolulu, HI 96813

The Ombudsman responds to complaints and problems of residents of long-term care facilities such as nursing homes, adult residential care homes, and other long-term care facilities.

### ADVOCACY AND LEGAL SERVICES

# CLOTHING AND THRIFT STORES

**Goodwill Store** ..... (808) 442-8989  
250 Alamaha St., N-9, Kahului, HI 96732

**Kala Iki Thrift Store** ..... (808) 876-4411  
204 Kula Hwy., Kula, HI 96790

**Molokai Occupational Center** ..... (808) 553-3266  
280 Puali Pl., Kaunakakai, HI 96748

**Rainbow Attic** ..... (808) 874-0884  
1881 S. Kihei Rd., Suite B-5, Kihei, HI 96753

**ReVive Boutique** ..... (808) 495-0067  
Old Kahului Shopping Center  
65 W. Kaahumanu Ave., Kahului, HI 96732

## Salvation Army Family Stores

**South Maui** ..... (808) 875-8065  
35 Halekuai St., Kihei, HI 96753 [www.hawaii.salvationarmy.org](http://www.hawaii.salvationarmy.org)

**West Maui** ..... (808) 661-8827  
131 Shaw St., Lahaina, HI 96761 [www.hawaii.salvationarmy.org](http://www.hawaii.salvationarmy.org)

**St. Anthony Thrift Store** ..... (808) 242-7785  
1627 B Mill St., Wailuku, HI 96793 [www.stanthonymaui.org](http://www.stanthonymaui.org)

**St. Joseph Thrift Store** ..... (808) 572-9150  
1294 Makawao Ave., Makawao, HI 96768 [www.sjcmaui.org](http://www.sjcmaui.org)

# EDUCATION

**McKinley Community School for Adults- Maui Campus.....(808) 873-3082**  
179 W. Ka'ahumanu Ave., Kahului, HI 96732 [www.mcsahawaii.org](http://www.mcsahawaii.org)

Serves the islands of Maui, Molokai and Lanai, providing academic programs for adults to designed to improve workplace skills or achieve a high school diploma. Classes held mornings and evenings. Provides sign language courses through adult education at various campuses through Maui County.

**University of Hawaii Center on Disability Studies.....(808) 956-5142**  
1410 Lower Campus Rd., #171F, Honolulu, HI 96826 [www.cds.hawaii.edu](http://www.cds.hawaii.edu)

**UH Maui College Dental and Nursing Program .....(808) 984-3500**  
310 Ka'ahumanu Ave., Kahului, HI 96732 [www.maui.hawaii.edu/nursing](http://www.maui.hawaii.edu/nursing)

**UH Maui College, EdVenture.....(808) 984-3231**  
310 Ka'ahumanu Ave., Kahului, HI 96732 [www.maui.hawaii.edu/edventure](http://www.maui.hawaii.edu/edventure)

**Maui Economic Opportunity, Inc. (MEO).....(808) 249-2990**  
Harry & Jeanette Weinberg Family Center [www.meoinc.org](http://www.meoinc.org)  
99 Mahalani St., Wailuku, HI 96793

**Lanai.....(808) 565-6665**  
1144 Ilima Ave., #102, Lanai City, HI 96763

**Hana Neighborhood Center .....(808) 248-8282**  
5105 Uakea Rd., Hana, HI 96713

**Molokai.....(808) 553-3216**  
380 Kolapa Pl., Kaunakakai, HI 96748

**MEO administers several employment and training programs:**

**National Farm Workers Job Program (NFJP) .....(808) 249-2990**

NFJP is a state-wide job training and employment assistance program for farmworkers and their families. MEO case managers provide assistance to find employment, education, job training, and support services at no cost to qualified participants who have worked on a farm or ranch for 30 days and/or earned at least \$800 within the last two years.

## EDUCATION

**Business Development Center ..... (808) 249-2990**

99 Mahalani St., Wailuku, HI 96793

MEO provides micro-enterprise loans, business planning classes, and consultation services ranging from \$5,000 to \$25,000 for startup operations or expansion of existing small business and emergency loans for special situations.

**Veterans Affairs ..... (808) 242-8557**

There are four primary VA education benefit programs that cover Active Duty, National Guard, and Reserve service members and Veterans for eligible service members and veterans pursuing an approved education or training program.

## **GED PREPARATION**

**Maui Hui Malama Learning Center ..... (808) 244-5911**

375 Mahalani St., Wailuku, HI 96793

Hui Malama Learning Center offers middle school, high school, and GED prep classes, as well as tutoring and educational enrichment programs to youth on Maui. Programs prepare students to pursue career opportunities.

## **GED PREPARATION - NATIVE HAWAIIAN**

**Alu Like, Inc. – Maui ..... (808) 535-6700**

95 Mahalani St., Rm. 28, Wailuku, HI 96793

[www.alulike.org](http://www.alulike.org)

**Alu Like, Inc. – Molokai ..... (808) 535-6700**

10 N. Mohala St., Kaunakakai, HI 96748

Alu Like, Inc. provides year round services to eligible adults 18 years or older and youth ages 14-21 including, educational & tuition assistance, tutoring and internships. Services offered include career planning, career counseling, GED training, & tuition assistance.

### **EDUCATION**

# SPECIAL EDUCATION

**Department of Education- Special Education ..... (808) 984-8001**  
54 High St., 4th Floor, Wailuku, HI 96793

**Easter Seals Hawaii- Maui Campus ..... (808) 249-2065**  
155 S. Wakea Ave., Kahului, HI 96732 [www.easterseals.com](http://www.easterseals.com)

**Foster Grandparent Program ..... (808) 832-5169**  
State of Hawaii Department of Human Services  
420 Waiakamilo Rd., Ste. 202, Honolulu, HI 96817  
[www.humanservices.hawaii.gov/ssd/home/adult-services](http://www.humanservices.hawaii.gov/ssd/home/adult-services)

Foster Grandparent Program recruits eligible low-income senior volunteers to assist children with special and exceptional needs in child-care and school settings.

**Maui County Developmental Disabilities Committee ..... (808) 984-8218**  
54 S. High Street, Third Floor, Wailuku, HI 96793

**State Council on Developmental Disabilities ..... (808) 586-8100**  
919 Ala Moana Blvd., Rm. 113, Honolulu, HI 96813

# EMPLOYMENT

## JOB PLACEMENT

Hawaii Department of Labor and Industrial Relations  
Workforce Development

**Maui & Lanai** .....(808) 984-2091  
2064 Wells St., Rm. 108, Wailuku, HI 96793

**Molokai** .....(808) 553-1755  
55 Makaena St., Rm. 4, Kaunakakai, HI 96748

Workforce Development provides a free referral and placement service that links qualified job seekers with employers.

**Maui Economic Opportunity, Inc.** .....(808) 249-2990  
**Senior Community Service Employment Program (SCSEP)** .....(808) 249-2971  
SCSEP fosters and promotes part-time employment opportunities for unemployed low individuals who are fifty-five (55) years of age or older.

## JOB PLACEMENT - NATIVE HAWAIIAN

**Alu Like, Inc.** .....(808) 535-6700  
95 Mahalani St., Rm. 28, Wailuku, HI 96793 [www.alulike.org](http://www.alulike.org)

**Molokai** .....(808) 535-6700  
Kulana Oihi Muli-Cultural Center  
Maunaloa Hwy., Kalama'ula Bldg. D  
P.O. Box 1859, Kaunakakai, HI 96748

Provides year round services to eligible adults 18 years or older and youth ages 14-21, including career counseling and planning, tuition assistance, GED training, job readiness, job placement, occupational skills training, on-the-job training, tutoring and internships.

# TEMPORARY DISABILITY INSURANCE, WORKER'S COMPENSATION, AND PREPAID HEALTH CARE

Hawaii Department of Labor and Industrial Relations ..... (808) 243-5322  
Disability Compensation Division, Maui District Office  
State Office Building, #2, 2264 Aupuni St., Wailuku, HI 96793

The **Disability Compensation Division (DCD)** administers the **Workers' Compensation (WC)** law, the **Temporary Disability Insurance (TDI)** law, and the **Prepaid Health Care (PHC)** law. Employers with one or more employees, whether working full-time or part-time, are directly affected.

## UNEMPLOYMENT ASSISTANCE

Hawaii Department of Labor and Industrial Relations  
Unemployment Insurance Division

**Maui County** ..... (808) 984-8400  
54 S. High St., Rm. 201, Wailuku, HI 96793                      [www.hawaii.gov/labor](http://www.hawaii.gov/labor)

The Unemployment Insurance provides temporary financial assistance to qualified workers who become unemployed through no fault of their own. Benefits are not based on need. The unemployment compensation program was established by Congress in 1935 as part of the Social Security Act.



# END OF LIFE

## FIVE WISHES

*Five Wishes* is a resource booklet that helps people express how they want to be treated if they become seriously ill and are unable to speak for themselves. It deals with medical, personal, emotional and spiritual aspects of treatment.

### Maui County Office on Aging

**Central Maui**.....(808) 270-7774

J. Walter Cameron Center  
95 Mahalani St., Rm. 20, Wailuku, HI 96793  
[www.mauicountyadrc.org](http://www.mauicountyadrc.org)

**Home Pumehana Molokai** .....(808) 553-5241

290 Kolapa St., Ste. 1, Kaunakakai, HI 96748

**Lanai Senior Center**.....(808) 565-6818

309 A Seventh St., Lanai City, HI 96763

The Maui County Office on Aging makes copies of the Five Wishes booklet available to the public as a resource for individuals as they plan for the future.

*Five Wishes* lets your family and doctors know:

- Who you want to make health care decisions for you when you can't make them.
- The kind of medical treatment you want or don't want.
- How comfortable you want to be.
- How you want people to treat you.
- What you want your loved ones to know.

# ADVANCE HEALTH CARE DIRECTIVES

**Kokua Mau, Hawaii Hospice and Palliative Care Organization** ..... (808) 585-9977  
P.O. Box 62155, Honolulu HI 96839 [www.kokuamau.org](http://www.kokuamau.org)

**Legal Aid Society of Hawaii- Maui Office** ..... (800) 499-4302  
24 N. Church St., Ste. 401, Wailuku, HI 96793 [www.legalaidhawaii.org](http://www.legalaidhawaii.org)  
**LEGAL SERVICES REQUEST LINE** ..... (800) 499-4302

**Molokai** ..... (800) 499-4302  
19-23 Ala Malama St., Kaunakakai, HI 96748

**Lanai** ..... (800) 499-4302  
Lanai Ave., Ste. 129, Lanai City, HI 96763

**Maui Economic Opportunity, Inc.** ..... (808) 249-2990  
99 Mahalani St., Wailuku, HI 96793 [www.meoinc.org](http://www.meoinc.org)

# FUNERAL AND BURIAL SERVICES

**Ballard Family Mortuary** ..... (808) 871-7911  
440 Ala Makani St., Kahului, HI 96732 [www.ballardfamilymortuaries.com](http://www.ballardfamilymortuaries.com)

**Norman's Mortuary (Ballard)** ..... (808) 244-4065  
105 Waiale Rd., Wailuku, HI 96793 [www.ballardfamilymortuaries.com](http://www.ballardfamilymortuaries.com)

**Nakamura Mortuary** ..... (808) 495-4308  
1218 Lower Main St., Wailuku, HI 96793 [www.nakamuramortuary.com](http://www.nakamuramortuary.com)

# HOSPICE AND PALLIATIVE CARE

**Hospice Hawaii- Lanai** ..... (808) 565-6777  
832 Kiele St., Lanai City, HI 96763 [www.hospicehawaii.org](http://www.hospicehawaii.org)

**Hospice Hawaii- Molokai** ..... (808) 553-4310  
28 Kamoi St., Suite 700, Kaunakakai, HI 96748 [www.hospicehawaii.org](http://www.hospicehawaii.org)

END OF LIFE

**Hospice Maui .....(808) 244-5555**  
400 Mahalani St., Wailuku, HI 96793 [www.hospicemaui.org](http://www.hospicemaui.org)

**Islands Hospice- Administrative Office .....(808) 856-8989**  
149 Ma'a St., Ste. 2A, Kahului, HI 96732 [www.islandshospice.com](http://www.islandshospice.com)

**Kokua Mau, Hawaii Hospice and Palliative Care Organization .....(808) 585-9977**  
P.O. Box 62155, Honolulu HI 96839 [www.kokuamaui.org](http://www.kokuamaui.org)

# FINANCES

## CONSUMER PROTECTION

**Better Business Bureau of Hawaii, Inc.....(808) 536-6956**  
1132 Bishop St. Ste. 615, Honolulu, HI 96813 [www.bbb.org](http://www.bbb.org)

**State of Hawaii Department of Commerce and Consumer Affairs... (808) 243-4648**  
**Office of Consumer Protection**  
1063 L. Main St., Ste. C-216, Wailuku, HI 96793  
**Regulated Industries Complaints Office .....(808) 243-5808**  
**Molokai and Lanai .....(800) 468-4644**

## DEPARTMENT OF MOTOR VEHICLES AND LICENSING

**Kahului, Kihei, Lahaina, Pukalani.....(808) 270-7363**  
**Hana.....(808) 248-7280**  
**Lanai .....(808) 565-7878**  
**Molokai.....(808) 553-3430**

## ENERGY ASSISTANCE

**Maui Economic Opportunity, Inc.....(808) 249-2990**  
**Energy Education & Assistance Program**  
99 Mahalani St., Wailuku, HI 96793  
**Hana.....(808) 248-8282**  
**Lanai .....(808) 565-6665**  
**Molokai .....(808) 553-3216**

MEO provides low-income elderly, persons with disabilities, individuals and families with energy saving devices for their dwellings through a grant from the State of Hawaii Office of Community Services via the U.S. Department of Energy.

Services include: Outreach and screening, Application assistance, Installation of energy saving devices, and energy conservation education.

# INCOME TAX

## Department of Taxation

**Maui** .....(808) 984-8500  
54 S. High St., Rm. 208, Wailuku, HI 96793 [www.tax.hawaii.gov](http://www.tax.hawaii.gov)

**Molokai** .....(808) 553-5541  
35 Ala Malama, Kaunakakai, HI 96748 [www.tax.hawaii.gov](http://www.tax.hawaii.gov)

**Internal Revenue Service** .....(808) 242-6450  
2200 Main St., Ste. 501, Wailuku, HI 96793 [www.irs.gov](http://www.irs.gov)  
**Tax Forms Only** .....(800) 829-3676

# INCOME TAX PREPARATION ASSISTANCE

**AARP– Toll Free** .....(888) 687-2277

# LEGAL ASSISTANCE

**Legal Aid Society of Hawaii- Maui Office** .....(800) 499-4302  
24 N. Church St., Ste. 401, Wailuku, HI 96793 [www.legalaidhawaii.org](http://www.legalaidhawaii.org)  
**LEGAL SERVICES REQUEST LINE** .....(800) 499-4302

# PROPERTY TAX RELIEF

**County of Maui, Real Property Tax Division** .....(808) 270-7297  
110 ‘Ala’ihi St., Ste. 110, Kahului, HI 96732

Tax relief programs are available to qualifying property owners. Applications for exemptions are available online at [www.mauicounty.gov/1953/RPA-Forms-and-Instructions](http://www.mauicounty.gov/1953/RPA-Forms-and-Instructions).

## FINANCES



**Temporary Assistance to Needy Families (TANF)**

**Temporary Assistance to Other Needy Families (TAONF)**

TANF and TAONF are the time-limited welfare programs for adults and children to protect those who cannot work and to require those who are able to work to do so.

## **SENIOR DISCOUNT CARD**

**Maui Economic Opportunity, Inc.**..... **(808) 249-2990**  
**Harry and Jeanette Weinberg Family Resource Center** ..... [www.meoinc.org](http://www.meoinc.org)  
99 Mahalani St., Wailuku, HI 96793

## **SOCIAL SECURITY ADMINISTRATION**

**Social Security Office**..... **(800) 772-1213**  
One Main Plaza, 2200 Main St., Suite 125, Wailuku, HI 96793 ..... **TTY (800) 325-0778**  
[www.ssa.gov](http://www.ssa.gov)

The Social Security Administration oversees retirement, disability, supplemental income and other programs that provide qualified individuals with income.

Services available at [www.ssa.gov](http://www.ssa.gov) include applications for retirement, disability and Medicare benefits and to replacement Medicare and Social Security cards.

The Social Security and Supplemental Security Income disability programs assist people with disabilities. Only individuals who have a disability and meet medical criteria may qualify for benefits under either program.

Social Security Disability Insurance pays benefits to those who have worked long enough and paid Social Security taxes, and to some family members.

Supplemental Security Income pays benefits based on financial need.

## **TAX EXEMPTIONS**

**State of Hawaii Department of Taxation**  
**Maui District Office**..... **(808) 984-8500**  
54 S. High St. Rm. 208, Wailuku, HI 96793

**Molokai District Office**.....(808) 553-5541  
35 Ala Malama St., Kaunakakai, HI 96748

Hawaii Department of Taxation provides Form N-172 to certify a person as disabled for the purpose of tax exemption upon medical examination and recommendation.

## UTILITY BILL ASSISTANCE

**Maui Economic Opportunity, Inc.**.....(808) 249-2990  
**Harry and Jeanette Weinberg Family Resource Center**  
99 Mahalani St., Wailuku, HI 96793

**Hana** .....(808) 248-8282  
**Lanai**.....(808) 565-6665  
**Molokai**.....(808) 553-3216

**Electric or Gas Bill Payment Assistance** is a one-time energy credit deposited into the electric or gas accounts of a low-income eligible household.

**Energy Crisis Intervention** is a one-time financial assistance of up to \$200 deposited into the electric or gas accounts of a low-income eligible household whose electric or gas, has been or will be shut off.

**Low Income Home Energy Assistance Program (LIHEAP)** is a federal program that provides energy assistance or crisis payments once a year. Maui County residents who are eligible can qualify for one of two different programs.

## UTILITY COMPANY PHONE NUMBERS

### Maui Electric (Trouble Calls)

**Maui**.....(808) 871-7777  
**Lanai & Molokai** .....(877) 871-8461

### Hawaii Gas

**Maui**.....(808) 877-6557  
**Lanai**.....(800) 877-6557  
**Molokai**.....(800) 877-6557

**Hawaiian Telcom**.....(808) 643-3456

**Telephone Technical Support**.....(808-643-6111

**Oceanic Time Warner Cable** .....(808) 643-2100

**Water Department (Billing)**.....(808) 270-7730

**Water Department (Trouble Call)**.....(808) 270-7633



# FOOD

## CONGREGATE DINING FOR THE ELDERLY

Alu Like, Inc.

[www.alulike.org](http://www.alulike.org)

**Ke Ola Pono No Na Kupuna– Maui.....(808) 535-6700**  
95 Mahalani St., Rm. 28, Wailuku, HI 96793

**Ke Ola Pono No Na Kupuna– Molokai.....(808) 535-6700**  
10 N. Mohala St., Kaunakakai, HI 96748

Alu Like's Ke Ola Pono No Nā Kūpuna Program provides nutrition and supportive services (recreation, education, outreach, wellness) to independent Native Hawaiians 60 years of age or older on the islands of Maui and Molokai.

### **Kaunoa Senior Services- Congregate Dining**

**Kaunoa Senior Center- Congregate Meal Program (MAIN) ... (808) 270-7306**  
401 Alakapa Pl., Paia, HI 96779

**Old Hana School Cafeteria- Hana.....(808) 269-9869**  
Hana Senior Center, 5101 Uakea Rd., Hana, HI 96713

**Home Pumehana – Molokai .....(808) 553-5402**  
290 Kolapa Pl., Kaunakakai, HI 96748

**Lanai Senior Center.....(808) 565-6282**  
309 Seventh St., Lanai City, HI 96763

Kaunoa administers the County's congregare dining program for well elders at numerous nutrition sites around Maui County.

**Hale Mahaolu .....(808) 872-4170**  
Congregate Housing Services Program [www.halemahaolu.org](http://www.halemahaolu.org)  
200 Hina Ave., Kahului, HI 96732

### FOOD

## FOOD DONATIONS

**Maui Food Bank.....(808) 243-9500**

760 Kolu St., Wailuku, HI 96793

The Maui Food Bank's mission is to help the hungry in Maui County by collecting and distributing food through community partnerships.

## FOOD DISTRIBUTORS

**Christ the King Church.....(808) 877-6098**

20 W. Wakea Ave., Kahului, HI 96732

**Family Life Center.....(808) 877-0880**

95 S. Kane St., Kahului, HI 96732

**Feed My Sheep .....(808) 872-9100**

P.O. Box 847, Puunene, HI 96784

**Grace Church.....(808) 572-8384**

8 Kiopa'a Pl., Ste. 104, Pukalani, HI 96768

**Keolahou Church.....(808) 879-4693**

177 S. Kihei Rd., Kihei, HI 96753

**Maria Lanakila Church .....(808) 661-0552**

712 Wainee St., Lahaina, HI 96761

**Maui Church of Christ, Wailuku.....(808) 244-5886**

810 Waiehu Beach Rd., Wailuku, HI 96793

**Salvation Army- Kahului Corps .....(808) 871-6270 x206**

45 W. Kamehameha Ave., Kahului, HI 96732

**Salvation Army- Lahaina Lighthouse Corps.....(808) 661-5335**

131 Shaw St., Lahania, HI 96761

**St. John's Episcopal Church .....(808) 878-1485**

8992 Kula Hwy, Kula, HI

**St. Joseph Catholic Church .....(808) 572-7652**

1294 Makawao Ave., Makawao, HI 96768

FOOD

**Wailuku Union Church .....(808) 244-9177**  
327 S. High St., Wailuku, HI 96793

## **HOME DELIVERED MEALS FOR FRAIL ELDERLY**

**Maui County Office on Aging .....(808) 270-7774**  
**J. Walter Cameron Center**  
95 Mahalani St., Rm. 20, Wailuku, HI 96793 [www.mauicountyadrc.org](http://www.mauicountyadrc.org)

**Home Pumehana– Molokai .....(808) 553-5241**  
290 Kolapa St., Suite 1, Kaunakakai, HI 96748

**Lanai Senior Center.....(808) 565-6818**  
309 A Seventh St., Lanai City, HI 96763

The County of Maui provides home delivered meals to frail elders who are unable to cook for themselves. The Maui County Office on Aging assesses need and authorizes the service for those who qualify. There is no cost to the participant, but voluntary contributions are welcome.

**Hale Kau Kau (St. Theresa Catholic Church).....(808) 875-8754**  
25 W. Lipoa St., Kihei, HI 96753

Providing home delivered meals to homebound individuals in South Maui.

**Kaunoa Senior Services.....(808) 270-7321**  
401 Alakapa St., Paia, HI 96779

The Maui County Office on Aging contracts with Kaunoa Senior Services to provide home delivered meals to frail elders who have been determined eligible for the program. To apply, call the **Office on Aging at 270-7774**. Current participants may call **Kaunoa at 270-7321** to discuss issues such as menu concerns or the meal delivery schedule, including canceling or suspending the service.

### **FOOD**

# **SUPPLEMENTAL NUTRITIONAL ASSISTANCE PROGRAM**

The SNAP program provides food and nutritional support to qualifying low-income households, and those making the transition from welfare to self-sufficiency. SNAP clients access their benefits with an EBT card, which they use like a debit card.

## **Department of Human Services (State of Hawaii)**

### **Benefit, Employment and Support Services Division (BESSD)**

**Maui** ..... **(808) 984-8300**  
54 High St. Ste.125, Wailuku, HI 96793                      [www.humanservices.hawaii.gov](http://www.humanservices.hawaii.gov)

BESSD is the largest division in the Department of Human Services. Staff and administrators provide a continuum of services, through nine programs that serve different populations, aimed at providing clients with monthly benefits to assist them with such essentials as food, shelter, and child care, as well as employment support and work-training and dependency diversion and prevention.

#### **Programs of the BESSD include (but are not limited to):**

- 1. Temporary Assistance for Needy Families (TANF) and Temporary Assistance for Other Needy Families (TAONF)**
- 2. First-To-Work (FTW)**
- 3. Employment and Training (E&T)**
- 4. General Assistance (GA)**
- 5. Aid to the Aged, Blind, and Disabled (AABD)**
- 6. Supplemental Nutrition Assistance Program (SNAP)**
- 7. Hawaii Electronic Benefit Transfer (EBT) Program**
- 8. Assistance for Refugees**
- 9. The Public Assistance Information Line (PAIS) is a nation-wide toll-free number (1-855-643-1643) available 7 days a week, 24 hours a day.**

**Maui Food Bank** ..... **(808) 243-9500**  
760 Kolu St., Wailuku, HI 96793  
Provides SNAP application assistance.

**Project Vision Hawaii- Maui County** ..... **(808) 201-3937**  
P.O. Box 23212, Honolulu, HI 96823  
Project Vision provides outreach and assistance for the Supplemental Nutrition Assistance Program (SNAP). Please call for assistance with eligibility pre-screening, applications, and SNAP interviews.

FOOD  
**GRANDPARENTS  
AND PARENTS**

**Alu Like, Inc** .....(808) 535-6700  
95 Mahalani St., Rm. 28, Wailuku, HI 96793

Provides employment training for teenage grandchildren, financial literacy programs for grandparents and grandchildren, and daytime social programs for grandparents.

**Boys & Girls Clubs of Maui**.....(808) 242-4363  
100 Kanaloa Ave, Kahului, HI 96732

**Catholic Charities Hawaii**.....(808) 873-4673  
2050 Main Street, Ste. 3A, Wailuku, HI 96793

**Child and Family Service** .....(808) 877-6888  
392 N. Market St. Wailuku, HI 96793

**Voluntary Case Management Program**

Targets families whose children are at risk for child abuse and neglect without significant intervention and oversight. Program staff work with the Department of Human Services to assure that families are getting the oversight and services that they need to maintain the safety of their child in their home.

**University of Hawaii- Intergenerational Programs** .....(808) 244-3242 x226  
UH Manoa Intergenerational Programs, Kahului Office  
310 Ka`ahumanu Ave., Bldg. 214, Kahului, HI 96732

The Grandparents Raising Grandchildren program focuses on grandparents who have physical custody of their grandchildren and are full time guardians. Sometimes called “grand families” because it's not always grandparents providing the care - sometimes its great-grandparents, aunts or uncles. Provides classes and resources for family caregivers, including grandparents raising grandchildren.

**Foster Grandparent Program**.....(808) 832-5169  
**State of Hawaii Department of Human Services**  
420 Waiakamilo Rd., Ste., 202, Honolulu, HI 96817

**GRANDPARENTS AND PARENTS**

Foster Grandparent Program recruits eligible low-income senior volunteers to assist children with special and exceptional needs in child-care and school settings. In return for service, program volunteers receive a tax-free stipend of \$2.65/hour which does not impact their social security, disability, or other state/federal benefits, including their subsidized housing. Foster Grandparents work one-on-one with students who need a little extra individual help with reading, math, and social studies.

**Kaunoa Senior Services.....(808) 270-7308**

401 Alakapa St., Paia, HI 96779

Offers classes and activities for people age 55 and older, including classes for grandparents and grandchildren.

**Legal Aid Society of Hawaii .....(800) 499-4302**

Provides legal counsel, advice, and representation for custody, guardianship, powers of attorney, adoption, housing, and related issues.

**Maui County Early Childhood Resource Center.....(808) 270-5557**

251 Napua St., Wailuku, HI 96793

Provides financial assistance for childcare tuition, family education programs, and pre-kindergarten transition programs for grand-families.

**Maui Family Support Service.....(808) 242-0900**

1844 Wili Pa Lp., Wailuku, HI 96793

Raising Our Keiki's Keiki support groups for grandparents in Maui

**Molokai.....(808) 553-8114**

107 B Ala Malama Ave., Kaunakakai, HI 96748

**Lanai.....(808) 565-7484**

730 Lanai Ave., #109, Lanai City, HI 96763

**Maui Police Department.....(808) 244-6480**

55 Mahalani St., Wailuku, HI 96793

Juvenile Crime Prevention Division

Interacts with youth and their families to prevent law violations.

**Maui Youth and Family Service.....(808) 579-8414**

200 Ike Dr., Makawao, HI 96768

**GRANDPARENTS AND PARENTS**

Maui Youth and Family Service provides behavioral and mental health programs that serve children and families to encourage youth to become responsible members of the community.

**Neighborhood Place of Wailuku (Child and Family Service)..... (808) 877-6888**

392 N. Market St., Wailuku HI 96793

**Queen Lili'uokalani Children Center ..... (808) 242-8888**

1791 Wili Pa Lp., Wailuku, HI 96793

Provides social services, including a support group for family caregivers of children of Native Hawaiian ancestry.

**Hana ..... (808) 248-7218**

**Molokai..... (808) 553-5369**

**Lanai..... (808) 553-5369**

# HEALTH AND MEDICAL SERVICES

## DENTAL

Department of Human Services Med QUEST Dental Division.....(800) 316-8005  
Community Case Management Corporation .....(888) 792-1070

Community Case Management Corporation's role in this program is to help Medicaid eligible individuals access dental care. They provide assistance to all of the islands. Finding a participating dentist who will treat Medicaid patients can be a challenge. Community Case Management Corporation will help Medicaid recipients find a dental office on their island to receive covered benefits.

- Adult dental services are limited to “**emergency care.**” Emergency care is limited to extractions and control of pain or infection related to the teeth. Medicaid **does not cover** restorative treatment such as fillings, root canals, dentures, and cleanings.
- Children and adolescents under 21 years of age can receive comprehensive dental care. Comprehensive care includes x-rays, regular cleanings, restorative care such as fillings for cavities and preventive care such as topical fluoride treatment.

Hui No Ke Ola Pono- Oral Health Program .....(808) 244-4647  
95 Mahalani St., Rm. 21, Wailuku, HI 96793 [www.hnkop.org](http://www.hnkop.org)

Malama I Ke Ola Health Center- Dental Department .....(808) 872-4000  
1881 Nani St., Wailuku, HI 96793 [www.ccmaui.org](http://www.ccmaui.org)

## DEPARTMENT OF HEALTH- STATE OF HAWAII

Maui District Health Office, State of Hawaii Department of Health ..(808) 984-8200  
54 South High St., Rm. 301, Wailuku, HI 96793

### More Important Phone Numbers (State of Hawaii- Department of Health):

#### Community Mental Health Centers (CMHC):

Maui .....(808) 984-2150  
Lanai .....(808) 565-6189  
Molokai .....(808) 553-3691  
Developmental Disabilities Council .....(808) 984-8218  
Developmental Disabilities/Case Management .....(808) 243-4625  
Disease Investigation .....(808) 984-8213  
Environmental Health (Sanitation, Food Permits).....(808) 984-8230



## Family Guidance Centers (FGC)

Maui .....	(808) 243-1252
Lahaina .....	(808) 662-4044
Molokai .....	(808) 553-5067
Family Health Services .....	(808) 984-2136
Health Promotion & Education .....	(808) 984-8216
Marriage License / Vital Records (Birth, Death, Marriage).....	(808) 984-8210
Public Health Preparedness Program .....	(808) 243-8640
Maui District Lab.....	(808) 984-2131
Molokai Health Services Programs .....	(808) 553-7880
Public Health Nursing .....	(808) 984-8260
Vital Statistics .....	(808) 984-8210
Wailuku Health Center	
HIV Testing.....	(808) 984-2129
Tuberculosis Testing.....	(808) 984-2128

## DIALYSIS CENTERS

<b>DaVita– Rainbow Dialysis Centers .....</b>	<b>(800) 424-6589</b>
80 Mahalani St., Wailuku, HI 96793	
305 Keawe St., Lahaina, HI 96761	
<b>Fresenius Kidney Care Lanai Community Dialysis .....</b>	<b>(800) 881-5101</b>
628 7th St., Lanai City, HI 96763	
<b>Liberty Dialysis of Maui.....</b>	<b>(800) 881-5101</b>
105 Maui Lani Pkwy., # 100, Wailuku, HI 96793	
<b>Liberty Dialysis of Molokai.....</b>	<b>(808) 553-8088</b>
28 Kamoi St., #400, Kaunakakai, HI 96748	
<b>Liberty Dialysis of Kahana .....</b>	<b>(808) 669-6628</b>
10 Hoohui St., Ste. 100, Lahaina, HI 96761	

### HEALTH AND MEDICAL

# HEALTH ALERT SYSTEMS

**Alert-1 Medical Alarm Systems** ..... (888) 981-9825  
**Kupuna Monitoring Systems, Inc.** ..... (808) 721-1201  
**MedicAlert Foundation** ..... (800) 594-7134

# HEALTH INSURANCE COUNSELING

**Hawaii State Health Insurance Assistance Program (SHIP)** ..... (888) 875-9229  
250 S. Hotel St., #406, Honolulu, HI 96813 [www.hawaiiiship.org](http://www.hawaiiiship.org)

Certified SHIP volunteer counselors offer information, assistance, counseling, and referrals for Medicare, Medigap, Medicare Advantage, and other related aging and disabilities health insurance options.

**Hilopa'a Family to Family Health Information Center** ..... (808) 270-1536

Helps parents and caregivers of those with special health care needs navigate the health care system. Hilopa'a is also the Ombudsman for the Hawaii State Medicaid Programs.

# HEALTH INSURANCE PROVIDERS

## **AlohaCare**

210 Imi Kala St., Ste. 206, Wailuku, HI 96793 [www.alohacare.org](http://www.alohacare.org)  
**AlohaCare Advantage Plus (HMO SNP)\*** ..... (808) 973-6395  
**QUEST Integration** ..... (808) 973-0712

\* To be eligible for AlohaCare Advantage Plus, members must be eligible for both Medicare and Medicaid (QUEST Integration).

## **Hawaii Medical Service Association (HMSA)**

33 Lono Ave., Ste. 350, Kahului, HI 96732 [www.hmsa.com](http://www.hmsa.com)  
**Individual Plan** ..... (800) 620-4672  
**Medicare Akamai Advantage** ..... (800) 693-4672  
**QUEST Integration** ..... (800) 440-0640

**Humana** ..... (808) 540-2570

733 Bishop St., Ste. 2100, Honolulu, HI 96813 [www.humana.com](http://www.humana.com)  
**Medicare Advantage and Individual Plans** ..... (866) 225-3686

HEALTH AND MEDICAL

### **Kaiser Permanente Hawaii- Health Plans**

711 Kapiolani Blvd., Tower Suite 400, Honolulu, HI 96813 [www.kp.org](http://www.kp.org)  
**Individual Plan** ..... (800) 488-3590  
**Medicare Akamai Advantage** ..... (800) 805-2739  
**QUEST Integration**..... (800) 772-6841

### **Ohana Healthcare**

949 Kamokila Blvd., 3rd Floor, Ste. 350, Kapolei, HI 96707 [www.wellcare.com](http://www.wellcare.com)  
**QUEST Integration and Customer Service** ..... (888) 846-4262

### **Med-QUEST Division, State of Hawaii Department of Human Services**

**Maui** ..... (808) 243-5780  
210 Imi Kala St., Ste. 101, Wailuku, HI 96793

**Lanai** ..... (808) 565-7102  
730 Lanai Ave., Lanai City, HI 96763

**Molokai** ..... (808) 553-1758  
65 Makaena St., Rm. 10, Kaunakakai, HI 96748

### **United Healthcare- Health Plans**

1132 Bishop St., Ste. 400, Honolulu, HI 96813 [www.uhc.com](http://www.uhc.com)  
**Individual Plan** ..... (866) 432-5992  
**Medicare Advantage**..... (866) 622-8054  
**QUEST Integration**..... (888) 980-8728

## **MEDICARE**

[www.medicare.gov](http://www.medicare.gov)

Medicare is the federal health insurance program for people who are 65 or older, certain younger people with disabilities, and people with end-stage renal disease (permanent kidney failure requiring dialysis or a transplant, sometimes called ESRD).

When you first enroll in Medicare, you will have Original Medicare, unless you make another choice. There are different ways you can get Medicare coverage, including a Medicare Advantage Plan (like HMO or PPO). In some types of plans that do not offer drug coverage, you may be able to join a Medicare Prescription Drug Plan (Part D).





# MEDICAL CLINICS

<b>Hana Health</b> .....	<b>(808) 248-7515</b>
4590 Hana Hwy., Hana, HI 96713	<a href="http://www.hanahealth.org">www.hanahealth.org</a>
<b>Kaiser Permanente– Maui Lani Clinic</b> .....	<b>(808) 243-6000</b>
55 Maui Lani Parkway, Wailuku, HI 96793	<a href="http://www.kp.org">www.kp.org</a>
<b>Kaiser Permanente– Wailuku Clinic</b> .....	<b>(808) 243-6000</b>
80 Mahalani St., Wailuku, HI 96793	<a href="http://www.kp.org">www.kp.org</a>
<b>Kaiser Permanente– Lahaina Clinic</b> .....	<b>(808) 243-6000</b>
910 Wainee St., Lahaina, HI 96761	<a href="http://www.kp.org">www.kp.org</a>
<b>Kaiser Permanente– Kihei Clinic</b> .....	<b>(808) 243-6000</b>
1279 S. Kihei Rd., Ste. 120, Kihei, HI 96753	<a href="http://www.kp.org">www.kp.org</a>
<b>Lanai Community Health Center</b> .....	<b>(808) 565-6919</b>
333 Sixth St., Lanai City, HI 96763	
<b>Malama I Ke Ola Center- Main Clinic</b> .....	<b>(808) 871-4000</b>
1881 Nani St., Wailuku, HI 96793	
<b>Malama I Ke Ola Health Center– Wailuku Satellite Clinic</b> .....	<b>(808) 244-0220</b>
670 A Waiale Rd., Wailuku, HI 96793	
<b>Malama I Ke Ola Health Center- Lahaina Satellite Clinic</b> .....	<b>(808) 667-7598</b>
15 Ipu Amakua Ln., Lahaina, HI 96761	
<b>Maui Health System- Kula Clinic</b> .....	<b>(808) 878-1221</b>
100 Keokea Pl., Kula, HI 96790	

**Maui Medical Group**

**Kahului Office** ..... (808) 871-1730

110 E. Kaahumanu Ave., Kahului, HI 96732

**Kihei Office** ..... (808) 270-1528

2349 S. Kihei Rd., Unit 2, Kihei, HI 96753

**Pukalani Office**..... (808) 573-6200

55 Pukalani St., Pukalani, HI 96768

**Wailuku Office**..... (808) 242-6464

2180 Main St., Wailuku, HI 96793

**Lahaina Office**..... (808) 661-0051

130 Prison St., Lahaina, HI 96761

**Molokai Community Health Center**..... (808) 553-5038

30 Oki Pl., Kaunakakai, HI 96748

[www.molokaichc.org](http://www.molokaichc.org)

**Straub Lanai Family Health Center**..... (808) 565-6423

628 B Seventh St., Lanai City, HI 96763

## **MEDICAL CLINICS – NATIVE HAWAIIAN**

**Hui No Ke Ola Pono**..... (808) 244-4647

J. Walter Cameron Center

[www.hnkop.org](http://www.hnkop.org)

95 Mahalani St., Rm. 21, Wailuku, HI 96793

**Hana Office**..... (808) 442-6860

5101 Uakea Pl, Ste D18 Hana, HI 96713

**Na Pu'uwai - Molokai Native Health Care System** ..... (808) 560-3653

604 Maunaloa Hwy., Kaunakakai, HI 96748

[www.napuuwai.org](http://www.napuuwai.org)

## MEDICAL EQUIPMENT

**Apria Health Care**.....(808) 871-4267  
431 Alamaha St., Kahului, HI 96732

**Gammie Home Care**.....(808) 877-4032  
292 Alamaha St., Kahului, HI 96732

**Wild Wheel Wentals**.....(808) 661-4131  
277 Wili Ko Pl., Ste 16, Lahaina, HI 96761

## PORTABLE WHEELCHAIR RAMPS

**Gammie Home Care**.....(808) 877-4032  
292 Alamaha St., Kahului, HI 96732

**Hospice Hawaii– Lanai** .....(808) 565-6777  
P.O. Box 631663, Lanai City, HI 96763

**Hospice Hawaii- Molokai**.....(808) 553-4310  
P.O. Box 482244, Kaunakakai, HI 96748

**Hospice Maui** .....(808) 244-5555  
400 Mahalani St., Wailuku, HI 96793

## PRESCRIPTION/FINANCIAL ASSISTANCE

**Maui Health System- Financial Assistance Program** .....(808) 242-2495  
221 Mahalani St., Wailuku, HI 96793

## SUBSTANCE USE

**Al-Anon Family Groups**.....**Maui** .....(808) 242-0296  
P.O. Box 1322, Wailuku, HI 96793 .....**Molokai** ....(808) 646-0609



**Aloha House, Inc.....(808) 579-8414**  
200 Ike Dr., Makawao, HI 96768 [www.aloha-house.org](http://www.aloha-house.org)

Provides a residential and outpatient co-educational treatment center for persons who abuse alcohol and drugs. Maui center accepts referrals from all islands. Call for information on programs.

**Alcoholics Anonymous.....(808) 244-9673**  
70 Central Ave., Ste.1, Wailuku, HI 96793

Helps alcoholics achieve sobriety. Phone answered 24 hours daily

**HEALTH AND MEDICAL**

# HOUSING

## ADULT FOSTER CARE

**Adult Protective and Community Services..... (808) 243-5151**

**State of Hawaii Department of Human Services**

1773 B Wili Pa Lp., Wailuku, HI 96793

[www.humanservices.hawaii.gov/ssd/home/adult-services](http://www.humanservices.hawaii.gov/ssd/home/adult-services)

The **Adult Foster Care Program** provides placement and case management services to eligible clients in licensed adult residential care homes. To receive adult foster care services, an individual must be eligible for Supplemental Security Income (SSI), financial or Medicaid assistance from the Department of Human Services.

## ADULT RESIDENTIAL CARE HOMES

**Office of Health Care Assurance, State Licensing Section ..... (808) 692-7400**

Department of Health (State of Hawaii)

601 Kamokila Blvd., Rm. 361, Kapolei, HI 96707

[www.health.hawaii.gov/ohca/state-licensing-section](http://www.health.hawaii.gov/ohca/state-licensing-section)

The DOH State Licensing Section maintains a list of licensed adult residential care homes in the state of Hawaii. Please visit their website for an up-to-date listing of available providers. Photocopies of the report are also available at the Maui County Office on Aging.

**Care Homes by Hale Makua ..... (808) 243-1709**

1540 Lower Main St., Wailuku, HI 96793

[www.halemakua.org](http://www.halemakua.org)

## AFFORDABLE AND LOW-INCOME HOUSING

**EAH Housing Corporation ..... (808) 523-8826**

American Savings Bank Tower..... TTY (866) 835-8169

1001 Bishop St., Ste. 2880, Honolulu, HI 96813

**'Imi Ikena Apartments ..... (808) 439-6273**

511 Imi Pl., Wailuku, HI 96793

**Kahului Town Terrace ..... (808) 439-6273**

170 Ho'ohana St., Kahului, HI 96732

### HOUSING

**Hale Mahaolu- Family Housing**..... (808) 872-4100  
200 Hina Ave., Kahului, HI 96732.....TDD (808) 545-1833 x432

**Luana Gardens II**..... (808) 871-9009  
615 W. Papa Ave., Kahului, HI 96732

**Luana Gardens III** ..... (808) 871-9009  
711 S. Kamehameha Ave., Kahului, HI 96732

**Lahaina Surf**..... (808) 661-3771  
1037 Wainee St., Lahaina, HI 96761

**Hawaii Housing Finance & Development Corporation** ..... (808) 587-0597  
677 Queen St., Honolulu, HI 96813

The list includes affordable housing projects owned by private, non-profit or governmental entities, developed with funding or support from federal, state or county resources. Projects are designated and assigned by category, such as (E)-Elderly; (F)-Family; F(PH)-Public Housing; E(PH)-Elderly Public Housing; and SN-Special Needs Housing.

**Maui:**

**David Malo Circle (Family- Public Housing)** ..... (808) 832-5960  
25 Mill St., Lahaina, HI 96761

**Front Street Apartments (Family)**..... (808) 667-5032  
2001 Kenui St., Lahaina, HI 96761

**Hale Makana O Waiale (Family)** ..... (808) 249-0700  
670 Waiale Rd., Wailuku, HI 96793

**Harry and Jeanette Weinberg Pono Center (Family)**..... (808) 242-5761 x23  
62 N. Market St., Wailuku, HI 96793

**Honokowai Kauhale (Family)**..... (808) 322-3422  
3500 Lower Honoapiilani Rd., Lahaina, HI 96761

**Kahekili Terrace (Family- Public Housing)** ..... (808) 832-5960  
2015 Holowai Pl., Wailuku, HI 96793

**HOUSING**

**Lahaina Honokowai Village Apartments (Family) ..... (808) 669-0011**  
3535 Lower Honoapiilani Hwy., Lahaina, HI 96761

**Makani Kai Hale I & II (Family Public Housing) ..... (808) 832-5960**  
35 Koapaka Ln., Waiehu, HI 96793

**Na Hale O Wainee (Family) ..... (808) 662-0076**  
15 Ipu'Aumakua Ln., Lahaina, HI 96761

**Piilani Homes (Elderly Public Housing)..... (808) 832-5960**  
1028 Wainee St., Lahaina, HI 96761

**Uwapo Road Apartments (Brook Hollow) (Family) ..... (808) 839-7446**  
141 Uwapo Rd., Kihei, HI 96753

**Weinberg Court (Lahaina Affordables) (Family)..... (808) 419-6273**  
615 Lower Honoapiilani Hwy., Lahaina, HI 96761

**Molokai:**

**Kahale Mua- Federal (Family Public Housing) ..... (808) 832-5960**  
P.O. Box 30, Maunaloa, HI 96770

**Kahale Mua- State (Family Public Housing) ..... (808) 832-5960**

.....  
.....

**(808) 552-2270**  
P.O. Box 30, Maunaloa, HI 96770

**Nani Maunaloa (Family)..... (808) 552-2248**  
62 Hoalua Ln., Maunaloa, HI 96770

**Lanai:**

**Courts at Lanai (Family)..... (808) 565-3975**  
1119 Lanai Ave., Lanai City, HI 96763

**Iwiole Hale (Family) ..... (808) 565-3975**  
181 Lanai Ave., Lanai City, HI 96763

**Hawaii Public Housing Authority..... (808) 832-4692**  
1002 N. School St., Honolulu, HI 96817

**HOUSING**

**Lokahi Pacific** .....(808) 242-5761  
1935 Main St., Ste. 204, Wailuku, HI 96793

Lokahi Pacific provides quality independent housing linked to community support services. Lokahi Pacific has specific housing to meet certain needs within the community. The types of housing include: Hale O Mana'o Lana Hou (chronically mentally ill housing), Kaho'okamamalu (persons with physical disabilities, persons with HIV/AIDS, and victims of domestic violence), Hale Lokahi Elua (affordable rental housing), and Hale Lokahi Akahi (long-term residence for persons with physical disabilities). Each housing program has specific application requirements; please contact Lokahi Pacific for more information.

**Steadfast Housing Development Corporation**.....(808) 244-0885  
1498 Lower Main St., Ste. B, Wailuku, HI 96793 [www.steadfast-hawaii.org](http://www.steadfast-hawaii.org)

Steadfast Housing Development Corporation administers a continuum of housing and employment options throughout the state of Hawaii to adults with serious and persistent mental illnesses.

## **ASSISTED LIVING FACILITIES**

**Roselani Place** .....(808) 871-7720  
88 S. Papa Ave., Kahului, HI 96732..... **Toll Free (800) 554-9853**  
[www.roselaniplace.com](http://www.roselaniplace.com)

## **FAIR HOUSING HAWAII**

Fair Housing Hawaii educates individuals with disabilities, family members, service providers, and landlords about fair housing rights, particularly when it comes to renting a home. The following are resources for those who feel their rights have been violated.

**County of Maui, Section 8 Rental Assistance Program**.....(808) 270-7751  
2065 Main St., Ste. 108, Wailuku, HI 96793

**Disability and Communication Access Board**.....(808) 586-8121  
1010 Richards St., Rm. 118, Honolulu, HI 96813 .....**TTY (808) 586-8162**

## **HOUSING**

**Legal Aid Society of Hawaii- Fair Housing Hotline .....(866) 527-3247**  
924 Bethel St., Honolulu, HI 96813

**Hawaii Civil Rights Commission (State of Hawaii).....(808) 586-8636**  
830 Punchbowl St., Room 411, Honolulu, HI 96813

**Hawaii Disability Rights Center .....(808) 949-2922**  
1132 Bishop St., Ste. 2102, Honolulu, HI 96813.....**Toll Free (800) 882-1057**

The Hawaii Disability Rights Center is the State of Hawaii's designated Client Assistance Program (CAP) and designated Protection and Advocacy (P&A) system for people with disabilities.

**Hawaii Public Housing Authority.....(808) 832-4692**  
1002 N. School St., Honolulu, HI 96817

The Hawaii Public Housing Authority provides Hawaii residents with affordable housing and shelter without discrimination. The Hawaii Public Housing Authority develops affordable rental and supportive housing, public housing and efficient and fair delivery of housing services to the people of Hawaii.

**Legal Aid Society of Hawaii, Maui Office .....Intake Hotline (800) 499-4302**  
24 N. Church St., Ste. 401, Wailuku, HI 96793 .....**Senior Hotline (888) 536-0011**

The Legal Aid Society of Hawaii is a public interest, not-for-profit law firm dedicated to achieving fairness and justice for Hawaii's people through quality legal representation, advocacy, advice, community partnerships, education and outreach.

**Office of Fair Housing and Equal Opportunity (FHEO) .....(800) 669-9777**  
U.S. Department of Housing and Urban Development.....**TTY (800) 927-9275**

FHEO administers and enforces federal laws and establishes policies that ensure all Americans have equal access to the housing of their choice.

## HOUSING

# HOMELESS RESOURCES

**Family Life Center**.....(808) 877-0880  
95 S. Kane St., Wailuku, HI 96793 [www.flcmaui.org](http://www.flcmaui.org)  
Homeless drop in shelter and a dormitory for women and children.

**Ka Hale A Ke Ola** ..... [www.khako.org](http://www.khako.org)

Offers emergency and transitional shelter, and affordable rental units.

**Wailuku**.....(808) 242-7600  
670 Waiale Rd., Wailuku, HI 96793

**West Maui Center** .....(808) 662-0766  
15 Ipu Aumakua Ln., Lahaina, HI 96761

**Salvation Army** ..... [www.hawaii.salvationarmy.org/hawaii](http://www.hawaii.salvationarmy.org/hawaii)

**Kahului** .....(808) 871-6270 x206  
45 W. Kamehameha Ave., Kahului, HI 96732

**South Maui** .....(808) 875-8065  
35 Halekuai St., Ste. 105, Kihei, HI 96753

**West Maui**.....(808) 661-5335  
131 Shaw St., Lahaina, HI 96761

# HOUSING COUNSELING

**Hale Mahaolu** .....(808) 872-4100

Hale Mahaolu's Homeownership Counseling Program is recognized by HUD to provide free individual counseling to homeowners who are faced with mortgage delinquency or default for various reasons. The Homebuyer Education Class helps homebuyers understand the home buying process. The Reverse Mortgage program allows elderly homeowners to access the equity in their homes to provide addition monthly income.

## HOUSING

## HUD HOUSING - SECTION 8

**Housing Choice Voucher Section 8 Program.....(808) 270-7751**  
**Department of Housing and Human Concerns, County of Maui**  
2065 Main St., Ste. 108, Wailuku, HI 96793

The Public Housing Administration's mission is to provide safe, decent and sanitary housing conditions for very low-income families and to manage resources efficiently.

## INDEPENDENT LIVING FOR ELDERS AND PERSONS WITH SPECIAL NEEDS

**Hale Mahaolu .....(808) 872-4100**  
200 Hina Ave., Kahului, HI 96732.....**TDD (808) 545-1833 x432**  
[www.halemahaolu.org](http://www.halemahaolu.org)

Hale Mahaolu, a non-profit corporation, owns and/or manages family and elderly affordable housing sites in Maui County.

### Maui Properties:

**Hale Mahaolu Akahi.....(808) 877-0544**  
300 W. Wakea Ave., Kahului, HI 96732

**Hale Mahaolu Elua.....(808) 872-4180**  
200 Hina Ave., Kahului, HI 96732

**Hale Mahaolu Ekolu.....(808) 242-4377**  
717 Makaala St., Wailuku, HI 96793

**Hale Mahaolu Eha.....(808) 573-1647**  
1057 Makawao Ave., Makawao, HI 96768

**Hale Mahaolu Elima.....(808) 893-0002**  
11 Mahaolu St., Kahului, HI 96732

HOUSING



**Hale Mahaolu Ehiku.....(808) 891-8588**  
56 Ehiku St., Kihei, HI 96753

**Hale Mahaolu Ewalu .....(808) 573-5500**  
88 Ohia Ku St., Pukalani, HI 96768

**Kahului Lani.....(808) 868-0180**  
65 School St., Kahului, HI 96732

**Lokenani Hale .....(808) 243-9272**  
1889 Loke St., Wailuku, HI 96793

**Molokai Properties:**

**Home Pumehana .....(808) 553-5788**  
290 Kolapa Pl., Kaunakakai, HI 96748

**Lanai Properties:**

**Hale Kupuna O Lanai .....(808) 565-6615**  
1144 Ilima Ave., Lanai City, HI 96763

**Kalama Heights.....(808) 745-1257**  
101 Kanani Rd. Kihei, HI 96753 [www.kalamaheights.com](http://www.kalamaheights.com)

**Lokahi Pacific .....(808) 242-5761**  
1935 Main St., Ste. 204, Wailuku, HI 96793

Lokahi Pacific provides quality independent housing linked to community support services. Lokahi Pacific has specific housing to meet certain needs within the community. The types of housing include: Hale O Mana'o Lana Hou (chronically mentally ill housing), Kaho'okamamalu (persons with physical disabilities, persons with HIV/AIDS, and victims of domestic violence), Hale Lokahi Elua (affordable rental housing), and Hale Lokahi Akahi (long-term residence for persons with physical disabilities). Each housing program has specific application requirements; please contact Lokahi Pacific for more information.

**HOUSING**

# LONG TERM CARE ADVOCACY AND COMPLAINTS

**Long Term Care Ombudsman ..... (808) 586-7268**  
250 S. Hotel St., Ste. 406, Honolulu, HI 96813

The Ombudsman responds to complaints and problems of residents of long-term care facilities such as nursing homes, adult residential care homes, and other long-term care facilities.

## LONG-TERM CARE FACILITIES

**Department of Human Services, State of Hawaii..... (808) 243-5151**  
**Adult Protective and Community Services Branch**      [www.humanservices.hawaii.gov](http://www.humanservices.hawaii.gov)  
1773 B Wili Pa Lp., Wailuku, HI 96793

The State's Adult Foster Care Program provides placement and case management services to eligible clients in licensed adult residential care homes. To receive adult foster care services, an individual must be eligible for Supplemental Security Income (SSI), financial or Medicaid assistance from the Department.

**Hale Makua Long-Term Care**      [www.halemakua.org](http://www.halemakua.org)

**Kahului ..... (808) 871-9206**  
472 Kaulana St., Kahului, HI 96732

**Wailuku ..... (808) 243-1709**  
1540 Lower Main St., Wailuku, HI 96793

**Maui Health System- Kula Hospital ..... (808) 878-1221**  
100 Keokea Pl., Kula, HI 96790

## HOUSING

# RENTAL ASSISTANCE PROGRAMS

The County of Maui Rental Assistance Program grant is designed to help individuals and families in Maui County with assistance on rental deposit, utility deposit and ongoing rent subsidies for up to six (6) months at a declining schedule and contingent upon the applicant's circumstances. All assistance is paid directly to the landlord of the rental or the utility company. This program is part of a homelessness prevention initiative, helping residents get into and sustain consistent housing.

## Four agencies currently participate in the county's Rental Assistance Program:

**Maui Economic Opportunity** ..... (808) 249-2990  
Harry and Jeanette Weinberg Family Resource Center www.meoinc.org  
99 Mahalani St., Wailuku, HI 96793

**Family Life Center** ..... (808) 877-0880  
95 S. Kane St., Wailuku, HI 96793 www.flcmaui.org

## HOUSING

**Ka Hale A Ke Ola** ..... (808) 242-7600  
670 Waiale Rd., Wailuku, HI 96793 www.khako.org

**Women Helping Women** ..... (808) 242-6600  
1935 Main St., Ste. 202, Wailuku, HI 96793

**The Salvation Army- Kahului Corp.**..... (808) 871-6270 x206  
45 W. Kamehameha Ave., Kahului, HI 96732

**The Salvation Army- Lahaina Corp.** ..... (808) 661-5335  
131 Shaw St., Lahaina, HI 96761

## HOUSING

# USDA – RURAL DEVELOPMENT – MAUI COUNTY

**United States Department of Agriculture.....(808) 933-8380**  
**Hawaii and Western Pacific State Office** [www.rd.usda.gov/hi](http://www.rd.usda.gov/hi)  
Room 311, Federal Building  
154 Waianuenue Ave., Hilo, HI 96720

Not all programs are served in each local office. Please direct new program inquiries and general inquiries to the State Office Departments listed above.

**Maui Office .....(808) 871-5500**  
77 Hookele St., # 202, Kahului, HI 96732

**Molokai Office.....(808) 553-5321**  
Molokai Kahua Huina Center, #8  
15 Kaunakakai Pl., Kaunakakai, HI 96748

The United States Department of Agriculture (USDA) Rural Development offers loans, grants and loan guarantees to help create jobs and support economic development and essential services such as housing, health care, first responder services and equipment, and water, electric and communications infrastructure.

## HOUSING

# IMMIGRATION AND TRANSLATION

## ASSISTANCE FOR IMMIGRANTS

**County of Maui- Immigrant Services Division ..... (808) 270-7791**  
2200 Main St., Ste. 547, Wailuku, HI 96793 [www.mauicounty.gov](http://www.mauicounty.gov)

**Molokai ..... (808) 553-5072**  
Moore Center  
2 Kamoi St., Kaunakakai, HI 96748

**Lanai (Monday & Wednesday) ..... (808) 565-6679**  
Lanai Senior Center  
309 Seventh St., Lanai City, HI 96763

Immigrant Services is a division of Maui County’s Department of Housing and Human Concerns. Their goal is to assist new residents of Maui County in becoming fully integrated and productive members of our community. Immigrant Services provides free assistance to non-immigrants, immigrants, non-migrants and citizens with a wide range of immigration related matters including, family-based petitions, permanent residency, and citizenship.

**Hawaii Immigrant Justice Center, Legal Aid Society of Hawaii ..... (808) 536-4302**  
924 Bethel St., Honolulu, HI 96813 ..... **Intake Hotline..... (800) 499-4302**  
[www.legalaidhawaii.org](http://www.legalaidhawaii.org)

The Hawaii Immigrant Justice Center at Legal Aid provides free legal services to indigent immigrants, advocacy, and community outreach and education. They safeguard legal rights, unite families, protect abused, abandoned and neglected children and give immigrants hope for a better life.

### IMMIGRANTS

**Office of Community Services, State of Hawaii.....(808) 586-8675**

830 Punchbowl St., Rm. 420, Honolulu, HI 96813

The Office of Community Services (OCS) manages a wide array of programs to improve the economic self-sufficiency of Hawaii’s low-income populations,

**IMMIGRANTS**

immigrants, migrants, and refugees

**Maui Economic Opportunity, Inc.- Enlace Hispano. ....(808) 249-2993**

99 Mahalani St., Wailuku, HI 96793

Trained and experienced bi-lingual staff provide cultural sensitive integration services, translations, needs assessment, referrals, outreach, cultural community events, civic engagement, substance use education and work force development to the Hispanic community.

**U.S. Citizenship and Immigration Services- Honolulu Office.....(800) 375-5283**

500 Ala Moana Blvd., Bldg. 2, Rm. 400, Honolulu, HI 96813

## **INTERPRETATION SERVICES**

**Helping Hands Hawaii-Bilingual Access Line .....(808) 526-9724**

2100 N. Nimitz Hwy., Honolulu, HI 96819

**State of Hawaii, Office of Language Access- Maui .....(808) 586-8730**

830 Punchbowl St., #322, Honolulu, HI 96813

[www.health.hawaii.gov/ola](http://www.health.hawaii.gov/ola)

The State of Hawaii Office of Language Access (OLA) maintains an online Roster of Spoken Language Interpreters and Translators pursuant to Act 217 Session Laws Hawaii 2013.

**IMMIGRANTS**

# TRANSPORTATION TO RETURN TO HOMELANDS

Department of Human Services.....(808) 243-5151

**Adult Protective and Community Services**

1773 Wili Pa Lp., Wailuku, HI 96793

## **Transportation Assistance for Resident Aliens and Naturalized Citizens**

Help for residents of the state who are 60 years of age or older and an alien or naturalized citizen to return to their homelands outside of the United States. To receive this service, an individual must be eligible for financial assistance from the Department or Supplemental Security Income (SSI), and must meet other program related requirements.

**IMMIGRANTS**

# IN HOME SUPPORTS FOR FRAIL ELDERSD AND CAREGIVERS

## KUPUNA CARE SERVICES

- Adult Day Care
- Adult Day Care Respite
- Chore
- Home Delivered Meals
- Homemaker
- In Home Respite
- Nutrition Counseling
- Personal Care
- Transportation

**Kupuna Care** is a state-sponsored program administered by the Maui County Office on Aging in Maui County. The program is designed to meet the needs of frail older adults who cannot live at home without adequate help from family and/or formal services. To qualify for Kupuna Care services, an individual must meet all of the following requirements:

- U.S. citizen or qualified alien
- 60 years or older
- Client is not already receiving service from another government (e.g. Medicaid) or private service (e.g. Home Health Agency) provider
- Live in a residence, not an institution (intermediate care facility, skilled nursing facility, adult residential care home, hospital, or foster family)
- Have impairment of two or more activities of daily living (ADL)\* or instrumental activities of daily living (IADL)\*\* or significantly reduced mental capacity
- Have two or more unmet activities of daily living\* or instrumental activities of daily living\*\* need

\*Activities of daily living (ADL) are routine activities that people tend to do everyday without needing assistance. There are six basic ADLs: eating, bathing, dressing, toileting, transferring (walking) and continence.

\*\*Instrumental activities of daily living (IADLs) are the complex skills needed to successfully live independently. These skills are usually learned during the teenage years and include the following: preparing meals, shopping, managing money, using the telephone, doing housework, using public transportation, and managing/taking medications.



**Maui County Office on Aging- Kupuna Care Services .....(808) 270-7774**  
**Central Maui- Main Office**

J. Walter Cameron Center  
95 Mahalani St., Rm. 20, Wailuku, HI 96793

[www.mauicountyadrc.org](http://www.mauicountyadrc.org)

**Lanai Office Location .....(808) 565-6818**  
309 A Seventh St., Lanai City, HI 96763

**Molokai Office Location .....(808) 553-5241**  
290 Kolapa St., Ste. 1, Kaunakakai, HI 96748

Aging and Disability Services Specialists visit individuals in their homes to assess their needs and determine eligibility. They also refer caregivers, families and individuals to other services and resources in the community.

## **ADULT DAY CARE**

**Maui Adult Day Care Centers- Central Office .....(808) 871-5804**  
11 Mahaolu St., Ste. B., Kahului, HI 96732

**Hana Adult Day Care Center .....(808) 248-8833**  
5101 Uakea St., Bldg. G, Hana, HI 96713

**Ocean View (Nisei Veterans) Day Care Center .....(808) 243-9312**  
Nisei Veterans Memorial Site  
Kahului Beach Rd., Wailuku, HI 96793

### **IN HOME SUPPORTS FOR FRAIL ELDERLY AND CAREGIVERS**

**South Maui Adult Day Care Center.....(808) 874-8338**  
16 Ehiku St., Kihei, HI 96753

Adult day care services include safe daytime care for dependent adults in a group setting, as well as ongoing caregiver education, counseling and support groups.

### **IN HOME SUPPORTS FOR FRAIL ELDERLY AND CAREGIVERS**

# ADULT DAY HEALTH

**Adult Day Health by Hale Makua .....(808) 442-4551**  
472 Kaulana St., Kahului, HI 96732

A certified and state licensed program that provides coordinated care administered by an interdisciplinary team, including a social worker, dietician, nurse, and if needed, a physical therapist. Adult day healthcare must be prescribed by a physician and is intended for individuals who need assistance with activities of daily living.

**Easter Seals Hawaii- Maui Campus.....(808) 249-2065**  
155 S. Wakea Ave., Kahului, HI 96732 [www.easterseals.com/hawaii](http://www.easterseals.com/hawaii)

Easter Seals' adult day health program provides daily respite for individual and family caregivers and provides participants with educational, social, health, recreational and volunteer opportunities. Participants have a full-range of activities to choose from including daily excursions, art programs, computer classes with assistive technology and more.

**Na Pu'uwai- Native Hawaiian Healthcare System.....(808) 560-3653**  
604 Maunaloa Hwy., Kaunakakai, HI 96748

Adult day care health is particularly appropriate for those families who want their loved ones to remain at home as long as possible but are experiencing difficulties providing for their care.

# ALZHEIMER'S SUPPORT

**Alzheimer's Association- Maui .....(808) 242-8636**  
270 Ho'okahi St., Ste. 311, Wailuku, HI 96793 [www.alz.org](http://www.alz.org)

Provides education, training, and support to individuals with Alzheimer's Disease and their caregivers.

**IN HOME SUPPORTS FOR FRAIL ELDERS AND CAREGIVERS**

# CAREGIVER EDUCATION

**UH Manoa Extension, Maui- Powerful Tools for Caregivers ..... (808) 244-3242 x226**  
310 Ka'ahumanu Ave., Bld. 214, Kahului, HI 96732

Powerful Tools for Caregivers® is a six-week, self-care education program developed by Stanford University for family caregivers. In six weekly classes, caregivers learn self-care tools to reduce personal stress; change negative self-talk; communicate their needs to family members and healthcare or service providers; communicate more effectively in challenging situations; recognize the messages in their emotions, deal with difficult feelings; and make tough caregiving decisions. Class participants also receive a copy of *The Caregiver Helpbook*, developed specifically for the class. Powerful Tools for Caregivers® is provided as a community service through a collaboration between the Kahului UH Extension Office and the Maui County Office on Aging.

# HOME HEALTH CARE AGENCIES

**All Care Hawaii, LLC ..... (808) 757-9212**  
P.O. Box 10456, Lahaina, HI 96761 [www.allcarehawaii.com](http://www.allcarehawaii.com)

**Bayada Home Health Care- Maui ..... (808) 667-5440**  
One Main Plaza, 2200 Main St., Ste. 660, Wailuku, HI 96793 [www.bayada.com](http://www.bayada.com)

**Care Resource-Molokai Branch..... (808) 553-9851**  
10 N. Mohala St., Ste. 201, Kaunakakai, HI 96748 [www.careresourcehawaii.org](http://www.careresourcehawaii.org)

**Caring Hands Maui, LLC ..... (808) 281-9351**  
P.O. Box 880262, Pukalani, HI 96788 [www.caringhandsmaui.com](http://www.caringhandsmaui.com)

**IN HOME SUPPORTS FOR FRAIL ELDERLY AND CAREGIVERS**

**Hale Mahaolu- Personal Care** ..... (808) 873-0521  
11 Mahaolu St., Ste. A, Kahului, HI 96732 [www.halemahaolu.org](http://www.halemahaolu.org)

**Molokai** ..... (808) 553-5788

**Lanai** ..... (808) 565-6615

**Home Health by Hale Makua** ..... (808) 244-3661  
1520 Lower Main St., Wailuku, HI 96793 [www.halemakua.org](http://www.halemakua.org)

**Ho'okele Caregivers Maui** ..... (808) 877-6688  
P.O. Box 532677, Kihei, HI 96753..... (808) 784-3709  
[www.hookelehome.com](http://www.hookelehome.com)  
[www.viviacares.com](http://www.viviacares.com)

**Kaiser Permanente Home Health Agency-Maui**..... (808) 243-6000  
55 Maui Lani Pkwy., Wailuku, HI 96793 [www.kp.org](http://www.kp.org)

**Lifetime Ohana Care** ..... (808) 214-6272  
P.O. Box 1067, Puunene, HI 96784 [www.lifetimeohanacare.com](http://www.lifetimeohanacare.com)

**Mastercare- Maui** ..... (808) 244-0500  
210 Imi Kala St., Wailuku, HI 96793 [www.gomastercare.com](http://www.gomastercare.com)

**MetroCare Hawaii- Maui** ..... (808) 249-8888  
737 Lower Main Street, Suite C-2, Wailuku, HI 96793 [www.mch2001.com](http://www.mch2001.com)

**Ohana Care Maui** ..... (808) 344-1285  
1464 Lower Main Street, Unit 211, Wailuku, HI 96793 [www.ohanacaremaui.com](http://www.ohanacaremaui.com)

# INFORMATION AND REFERRAL

**Maui County Office on Aging..... Toll Free (808) 643-2372**  
**Aging and Disability Resource Center**

**Maui .....(808) 270-7774**  
95 Mahalani St., Rm. 20, Wailuku, HI 96793

**Molokai .....(808) 553-5241**  
290 Kolapa St., Ste. 1, Kaunakakai, HI 96748

**Lanai .....(808) 565-6818**  
309 A Seventh St., Lanai City, HI 96763

The Maui County Office on Aging provides information, referral, and outreach to older adults of Maui County as well as information and referral for adults with disabilities. Outreach team assesses needs and authorizes services for older adults, which may include adult day care, adult day respite, in-home respite, assisted transportation, case management, chore services, congregate meals, friendly visiting and telephone reassurance, home delivered meals, homemaker/housekeeper services, legal assistance, leisure, etc.

**Aloha United Way 211 .....DIAL 211**  
200 N. Vineyard Blvd., Ste. 700, Honolulu, HI 96817 [www.auw211.org](http://www.auw211.org)

**IN HOME SUPPORTS FOR FRAIL ELDERLY AND CAREGIVERS**

**Department of Human Services  
Med-QUEST Division**

[www.humanservices.hawaii.gov/mqd](http://www.humanservices.hawaii.gov/mqd)

**Maui** ..... **(808) 243-5780**  
210 Imi Kala St., Ste. 101, Wailuku, HI 96793

**Lanai** ..... **(808) 565-7102**  
730 Lanai Ave., Lanai City, HI 96763

**Molokai** ..... **(808) 553-1758**  
65 Makaena St. Rm. 10, Kaunakakai, HI 96748

Medicaid enrollees living at home who are determined to meet the "At Risk" criteria can receive home and community based services including:

- Home-Delivered Meals
- Personal Emergency Response System
- Personal Care Services
- Adult Day Care and Health, and
- Skilled or Private Duty Nursing Services

# RESPIRE CARE- IN HOME SETTING

**Maui County Office on Aging..... Toll Free (808) 643-2372**  
**Aging and Disability Resource Center** [www.mauicountyadrc.org](http://www.mauicountyadrc.org)

**Maui .....(808) 270-7774**  
95 Mahalani St., Rm. 20, Wailuku, HI 96793

**Molokai .....(808) 553-5241**  
290 Kolapa St., Ste. 1, Kaunakakai, HI 96748

**Lanai .....(808) 565-6818**  
309 A Seventh St., Lanai City, HI 96763

Assesses need, determines eligibility, and authorizes services for frail elders and their caregivers.

**Adult Protective and Community Services.....(808) 832-5115**  
**Respite Companion Program**  
**Department of Human Services, State of Hawaii**

**ARC of Maui .....(808) 242-5781**  
For individuals with developmental and/or intellectual disabilities

**Department of Veterans Affairs .....(800) 535-1117**  
For qualified veterans

**Hospice Maui .....(808) 244-5555**  
For terminally ill

**Na Hoaloha– Neighbors Helping Neighbors.....(808) 249-2545**  
Volunteers help older adults

# RESPIRE CARE- FACILITY SETTING

Developmental Disabilities Division, State of Hawaii ..... (808) 243-4625

Maui Adult Day Care Centers..... (808) 871-5804

Roselani Place ..... (808) 871-7720

# RESPIRE CARE- PRIVATE

See Home Health Care Agencies on Pages 67-68

# SENIOR COMPANION

Adult Protective and Community Services..... (808) 832-5115

Department of Human Services, State of Hawaii

The state's Senior Companion Program is a part-time volunteer program that enrolls eligible low-income seniors statewide to provide in-home companionship and limited personal care to frail elders and respite to caregivers. To apply to be a Senior Companion, an individual must be at least 55 years of age, physically able to volunteer 20 hours per week, and meet income and other program requirements. To receive Senior Companion Services, an individual or family must meet program related requirements. To become a companion, apply for services, or for more information about this program, call the Senior Companion Program office on Oahu at (808) 832-5115.

Na Hoaloha – Neighbors Helping Neighbors..... (808) 249-2545

Volunteers help older adults

# SUPPORT GROUPS

Alcoholics Anonymous ..... (808) 244-9673

70 Central Ave., Ste. 1, Wailuku, HI 96793

[www.aa.org](http://www.aa.org)

Al-Anon Family Groups..... (808) 242-0296

P.O. Box 1322, Wailuku, HI 96793

Molokai ..... (808) 646-0609

For those affected by another's drinking.

IN HOME SUPPORTS FOR FRAIL ELDERS AND CAREGIVERS



**Alzheimer's Association- Maui** .....(808) 242-8636  
270 Ho'okahi St., Ste. 311, Wailuku, HI 96793 [www.alz.org](http://www.alz.org)

Provides education, training, and support to individuals with Alzheimer's Disease and their caregivers. 24-hour hotline (800) 272-3900.

**Autism Family Support Group** .....(808) 298-4153  
P. O. Box 387, Puunene, HI 96784

Autism Support and Education Group support to family members of children with autism and other neuro-developmental disorders. Also offers presentations and information session, and works with teachers to educate them on the special needs of autistic children.

**Grief Share Support Group** .....(800) 395-5755

For those who have lost a loved one, two 13-week support groups held in January and September each year.

**Hawaii Organ Transplant Support Group (HOT)**.....(808) 357-8877  
P.O. Box 880275, Pukalani, HI 96788

**HEAL- Help Ease a Loss (Hospice Maui)** .....(808) 244-5555  
400 Mahalani St., Wailuku, HI 96793

The H.E.A.L. (Helping Ease a Loss) grief support group provides an opportunity to share experiences and feelings regarding the death of your loved one and to listen to and learn from others.

**Overeaters Anonymous** .....(505) 891-2664

12-step recovery program for compulsive overeaters, anorexics, bulimics.

**Maui Adult Day Care Centers.....(808) 871-5804**  
11 Mahaolu St., Kahului, HI 96732 [www.madcc.org](http://www.madcc.org)

**Narcotics Anonymous.....(808) 214-1239**  
P. O. Box 836, Puunene, HI 96784 [www.na-hawaii.org](http://www.na-hawaii.org)

**National Kidney Foundation of Hawaii.....(808) 270-8890**  
1314 S. King St., Ste. 1555, Honolulu, HI 96814 [www.kidneyhi.org](http://www.kidneyhi.org)

Support group is for the recipients and families of all types of organ transplants.

**Neurotrauma Supports, State of Hawaii.....(808) 733-2155**  
3627 Kilauea Ave., Rm 411, Honolulu, HI 96816 [www.health.hawaii.gov/nt](http://www.health.hawaii.gov/nt)

**Pacific Cancer Foundation.....(808) 242-7661**  
95 Mahalani St., Ste. 8, Wailuku, HI 96793

**Women Helping Women.....(808) 242-6600**  
1935 Main St., Ste. 202, Wailuku, HI 96793

**24 Hour Hotline .....(808) 579-9581**  
**Hana.....(808) 866-2852**  
**Lanai.....(808) 565-6700**  
**West Maui.....(808) 661-7111**

Provides domestic violence support for women and their children.

## **TRANSPORTATION FOR PERSONS WITH DISABILITIES**

### **PARATRANSIT TRANSPORTATION**

**County of Maui, Department of Transportation.....(808) 270-7511**  
110 Ala'ihi St. Ste. 210, Kahului, HI 96732

ADA paratransit service is an advance reservation, curb-to-curb service for persons with disabilities who are unable to use the regular fixed route public transit service. The County of Maui Department of Transportation provides ADA paratransit service through the Maui Bus.

Paratransit service is available within corridors whose boundaries extend three-fourths of a mile on each side of each fixed Maui Bus route. ADA Paratransit Service application forms are available at the County of Maui Department of Transportation or online.

**Maui Handi Transport, LLC ..... (808) 461-7769**  
128 Kaikai St., Wailuku, HI 96793 [www.mauihanditransport.com](http://www.mauihanditransport.com)

Medical and non-medical transportation, including wheelchair, stretcher, and ambulatory.

**Maui Economic Opportunity, Inc.-Transportation ..... (808) 249-2990**  
**Ala Hou “On the Move Again” and Paratransit Services**  
99 Mahalani St., Wailuku, HI 96793

Maui Economic Opportunity operates this County of Maui funded transportation program for people with disabilities. Ala Hou serves disabled individuals who need accessible transportation and have a physician certified disability. Examples of disabilities include vision impairment or blindness, developmental or mental disability, or wheel chair use. A person with a disability must demonstrate need for access. Priority is given to rides for medical appointments, followed by employment, education and worship. Maui Economic Opportunity is also the paratransit provider for the County of Maui.

## **PUBLIC TRANSPORTATION**

**The Maui Bus County of Maui, Department of Transportation ..... (808) 270-7511**  
2145 Kaohu St., Ste. 102, Wailuku, HI 96793 [www.mauicounty.gov](http://www.mauicounty.gov)

The Maui Bus operates fixed route public bus transportation.

## **SENIOR SHOPPING SHUTTLE**

**Maui Economic Opportunity, Inc. - Rural Shopping Shuttle ..... (808) 249-2990**  
99 Mahalani St., Wailuku, HI 96793 [www.meoinc.org](http://www.meoinc.org)

### **IN HOME SUPPORTS FOR FRAIL ELDERLY AND CAREGIVERS**

# TRANSPORTATION BY VOLUNTEERS

**American Cancer Society Hawaii Pacific- Maui..... (808) 244-5553**  
J. Walter Cameron Center, 95 Mahalani St., Rm. 27, Wailuku, HI 96793

Provides transportation assistance to patients temporarily on Oahu or Maui for treatment. Help with other transportation needs may also be arranged.

**Na Hoaloha - Neighbors Helping Neighbors..... (808) 249-2545**  
1962 E. Vineyard St., Wailuku, HI 96793

Matches volunteers to seniors for transportation and in-home respite for family caregivers.

**Project Dana..... (808) 945-3736**  
291 S. Puunene Ave., Kahului, HI 96732

# MENTAL HEALTH SERVICES

## CRISIS AND SUICIDE LINES

National Suicide Prevention Lifeline .....(800) 273-8255  
Mental Health Association of New York City

Suicide and 24 hour Mental Health Crisis Hotline.....(800) 753-6879  
State of Hawaii, Adult Mental Health Division

Veterans Crisis Line .....800-273-8255 x1  
U.S. Department of Veterans Affairs

## CLUBHOUSES

A Clubhouse is a supportive rehabilitation program for adults challenged by mental illness.

Hale O Lanakila Clubhouse– Maui.....(808) 984-2156  
1977 Main St., Wailuku, HI 96793

Hana Kalima Clubhouse– Molokai.....(808) 553-5874  
91-A Manako Ln., Kaunakakai, HI 96748

## COMMUNITY MENTAL HEALTH CENTERS

Adult Mental Health Division, State of Hawaii  
Community Mental Health Centers

Maui Services Section.....(808) 984-2150  
121 Mahalani St., Wailuku, HI 96793

Molokai Services Section.....(808) 553-7889  
65 Makaena Pl., Ste. 107, Kaunakakai, HI 96748

Lanai Services Section.....(808) 565-6189  
730 Seventh St., Ste. 6, Lanai City, HI 96763

The Department of Health Adult Mental Health Division provides psychiatric evaluations, counseling, medication evaluation and case management services for persons who are seriously mentally ill.

## **FAMILY COUNSELING SERVICES**

**See also Adult Mental Health Division, State of Hawaii Community Mental Health Centers, page 78**

**Malama I Ke Ola Center- Main Clinic ..... (808) 871-7772**  
1881 Nani St., Wailuku, HI 96793

**Malama I Ke Ola Health Center– Wailuku Satellite Clinic ..... (808) 244-0220**  
670 A Waiale Rd., Wailuku, HI 96793

**Malama I Ke Ola Health Center- Lahaina Satellite Clinic ..... (808) 667-7598**  
15 Ipu Amakua Ln., Lahaina, HI 96761

**Maui Vet Center (Department of Veterans Affairs) ..... (808) 242-8557**  
157 Ma’a St., Kahului, HI 96732 24-hour hotline..... **(808) 273-8255 X1**

**Molokai Community Health Center..... (808) 553-5038**  
30 Oki Pl., Kaunakakai, HI 96748

Acute mental illness (depression, anxiety), improved coping skills training, stress management, substance abuse, anger management, PTSD.

**Parents and Children Together- Maui ..... (808) 847-3285**  
1300 Halona St., Honolulu, HI 96817 [www.pacthawaii.org](http://www.pacthawaii.org)

## **FAMILY GUIDANCE CENTERS**

**Child and Family Service- Maui ..... (808) 877-6888**  
392 N. Market St., Wailuku, HI 96793

**Child and Family Service- Molokai ..... (808) 553-5529**  
20 A Ala Malama St., Kaunakakai, HI 96748

# MENTAL HEALTH ORGANIZATIONS

**Mental Health America of Hawaii.....(808) 242-6461**  
J. Walter Cameron Center [www.mentalhealthhawaii.org](http://www.mentalhealthhawaii.org)  
95 Mahalani St., Rm. 5, Wailuku, HI 96793

The Maui Branch provides: educational classes and support groups for families who have a loved one with mental illness; support group for men incarcerated in Maui County Community Correctional facility; Mental Health First Aid trainings (how to help a person developing a mental health problem or in a mental health crisis) in different communities throughout the County; and trainings for Maui Police Department in how to most effectively handle mental health crises.

**Mental Health Kokua- Maui .....(808) 986-0059**  
105 N. Market St., Wailuku, HI 96793 [www.mentalhealthkokua.org](http://www.mentalhealthkokua.org)

## RESIDENTIAL

**Maui Health System- Maui Memorial Medical Center.....(808) 244-9056**  
221 Mahalani St., Wailuku, HI 96793 [www.mauihealthsystem.org](http://www.mauihealthsystem.org)

**Mental Health Kokua - Maui .....(808) 986-0059**  
105 N. Market St., Wailuku, HI 96793 [www.mentalhealthkokua.org](http://www.mentalhealthkokua.org)

### MENTAL HEALTH SERVICES

# PERSONAL SAFETY

## ABUSE OF DEPENDENT ADULTS

A dependent adult is a person eighteen years of age or older who, because of mental, developmental, or physical impairment, is unable to communicate or make responsible decisions to manage his or her own care or resources; or carry out or arrange for essential activities of daily living; or protect oneself from abuse.

**Department of Human Services- Adult Protective and Community Services  
State of Hawaii**

[www.humanservices.hawaii.gov](http://www.humanservices.hawaii.gov)

1773 B Wili Pa Lp., Wailuku, HI 96793

**Maui, Molokai, and Lanai ..... (808) 243-5151**  
**Adult Abuse Reporting..... (808) 832-5115**

The Adult Protective and Community Services Branch of the Hawaii Department of Human Services provides protective services for dependent or vulnerable adults, as well as home and community-based services to prevent premature institutionalization of clients. Services include crisis intervention without regard to income, investigation and emergency services for vulnerable adults who are reported to be abused, neglected or financially exploited by others or seriously in danger due to self-neglect.

## DOMESTIC VIOLENCE

**Hale Ho'omalua Domestic Violence Shelter and 24 Hour Hotline..... (808) 567-6888**  
**Alternatives to Violence- Molokai..... (808) 553-3202**

P. O. Box 839, Kaunakakai, HI 96748

Hale Ho'omalua Domestic Violence Shelter provides safety and support to women and their children, including shelter services, TRO assistance, case management, and support groups for victims, and anger management to court ordered TRO clients. They also have groups for juvenile court ordered clients.



**Child and Family Service .....(808) 877-6888**  
392 N. Market St., Wailuku, HI 96793

Domestic Violence Advocacy (DVA) Services program helps victims of domestic abuse become self-sufficient.

**Women Helping Women.....(808) 242-6600**  
1935 Main St., Ste. 202, Wailuku, HI 96793                      [www.womenhelpingwomenmaui.com](http://www.womenhelpingwomenmaui.com)

**24-Hour Domestic Violence Hotline .....(808) 579-9581**  
**Hana.....(808) 866-2852**  
**Lahaina.....(808) 661-7111**  
**Lanai .....(808) 565-6700**  
**Temporary Restraining Orders.....(808) 446-7379**

Women Helping Women provides a shelter and support programs for battered women and their children. Programs include a Domestic Violence Hotline, Temporary Restraining Order (TRO) preparation and court advocacy, community-based domestic violence education/support groups for women and children, positive parenting groups, and a Transitions Project.

## **SEXUAL ASSAULT**

**Child and Family Service .....(808) 877-6888**  
392 N. Market St., Wailuku, HI 96793

The Maui Sexual Assault Center is a place for support, healing and education for all victims of sexual assault and their families. They focus on education to help prevent sexual violence, and healing and support for victims.

**Women Helping Women.....(808) 242-6600**  
1935 Main St., Ste. 202, Wailuku, HI 96793                      [www.womenhelpingwomenmaui.com](http://www.womenhelpingwomenmaui.com)

**24-Hour Domestic Violence Hotline .....(808) 579-9581**  
**Hana.....(808) 866-2852**  
**Lahaina.....(808) 661-7111**  
**Lanai .....(808) 565-6700**  
**Temporary Restraining Orders.....(808) 446-7379**

### **PERSONAL SAFETY**

# SERVICES FOR PERSONS WITH DISABILITIES

## ADVOCACY

**Aloha Independent Living Hawaii- Maui.....(808) 339-7297**  
P.O. Box 1285, Lahaina, HI 96767 [www.alohailhawaii.org](http://www.alohailhawaii.org)

The concept behind independent living (IL) is the empowerment of persons with disabilities to make choices in their lives that will enhance their dignity and self-respect, and provide full integration into the community as equal citizens with all the privileges and responsibilities available to others.

**Disability and Communication Access Board (DCAB) .....(808) 586-8121**  
1010 Richards St., Rm. 118, Honolulu, HI 96814 .....TTY (808) 586-8162  
[www.health.hawaii.gov/dcab](http://www.health.hawaii.gov/dcab)

The Disability and Communication Board (DCAB) advocates for legislation and policies relating to persons with disabilities and their civil rights or service needs. DCAB issues include voting rights, Special Parent Information Network for parents of children with special needs, emergency preparedness for persons with disabilities, and tips for travelers with disabilities.

**Hawaii Disability Rights Center .....(808) 949-2922**  
1132 Bishop St., Ste. 2102, Honolulu, HI 96813 [www.hawaiidisabilityrights.org](http://www.hawaiidisabilityrights.org)

The Hawaii Disability Rights Center is the designated Protection and Advocacy (P&A) System for Hawaii's estimated 180,000 residents with disabilities.

**Maui County Developmental Disabilities Committee .....(808) 984-8218**  
54 S. High St., 3rd Fl., Wailuku, HI 96793

Supports people with intellectual and/or developmental disabilities to control their own destiny and determine the quality of life they desire by providing systems advocacy.

## SERVICES FOR PERSONS WITH DISABILITIES

**Maui County Commission on Persons with Disabilities.....(808) 270-7755**  
Maui County Office on Aging [www.mauicounty.gov](http://www.mauicounty.gov)  
J. Walter Cameron Center, 95 Mahalani St., Rm. 20, Wailuku, HI 96793

Advises the County administration on County policies and practices with respect to their impact on persons with disabilities. Recommends ways to improve access to programs for persons with disabilities.

**State Council on Developmental Disabilities .....(808) 586-8100**  
1010 Richards St., Ste. 122, Honolulu, HI 96813

The Council is responsible to engage in advocacy, capacity-building, and systemic change activities that are consistent with the policy in the federal law; and contribute to a coordinated, consumer and family-centered and consumer and family-directed, comprehensive system that includes needed community services, individualized supports, and other forms of assistance that promote self-determination for individuals with developmental disabilities and their families.

## **AMERICAN SIGN LANGUAGE INTERPRETERS**

**Hawaii Interpreting Services.....(808) 394-7706**  
P.O. Box 734, Kaneohe, HI 96744 [www.interpretinghawaii.com/interpreters](http://www.interpretinghawaii.com/interpreters)

Center provides sign language interpreters, real-time captioners and computer assisted note takers for deaf, hard of hearing, deaf-blind, and hearing individuals. Services are available 24/7 on Maui, Molokai, and Lanai.

# ASSISTANCE ANIMALS

**Assistance Dogs of Hawaii** ..... (808) 298-0167  
675 Kealaloa Ave., Makawao, HI 96768 [www.assistancedogshawaii.org](http://www.assistancedogshawaii.org)

# ASSISTIVE DEVICES

**Apria Health Care**..... (808) 871-4267  
431 Alamaha St., Kahului, HI 96732

**Gammie Home Care**..... (808) 877-4032  
292 Alamaha St., Kahului, HI 96732

**Wild Wheel Wentals**.....Westside (808) 661-4131  
P. O. Box 11091 Lahaina, HI 96761

# ASSISTIVE TECHNOLOGY

**Assistive Technology Resource Centers of Hawaii** ..... (808) 532-7112  
200 N. Vineyard Blvd., Ste. 430, Honolulu, HI 96817 [www.atrc.org](http://www.atrc.org)

**Hawaii CapTel** .....Voice (800) 357-5168  
P. O. Box 240267 Honolulu, HI 96824 .....TTY (888) 269-7477  
.....Video (808) 447-3027

CapTel is short for Captioned Telephone. Captioned Telephone service from Hawaii CapTel offers the ability for anyone with hearing loss to HEAR the other person and READ captions of everything that is being said during a telephone conversation.

# DEVELOPMENTAL DISABILITIES

**Arc of Maui County (Maui, Hana, and Lanai)** ..... (808) 242-5781  
140 N. Market St., Ste. 202B, Wailuku, HI 96793 [www.arcofmaui.org](http://www.arcofmaui.org)

**Molokai** ..... (808) 553-9090  
Meyer Building, Rm. 5 (P.O. Box 429), Kaunakakai, HI 96748

The Arc of Maui County promotes and protects the human rights of people with intellectual and developmental disabilities.

**SERVICES FOR PERSONS WITH DISABILITIES**

**Developmental Disabilities Division (State of Hawaii) – Maui.....(808) 243-4625**  
210 Imi Kala St., #105, Wailuku, HI 96793 [www.health.hawaii.gov/ddd](http://www.health.hawaii.gov/ddd)

The Developmental Disabilities Division, which is part of the Hawaii State Department of Health, serves people with intellectual and/or developmental disabilities (I/DD) to realize their possibilities. Most of the services are provided are through a Medicaid 1915(c) Home and Community-Based Services (HCBS) Waiver for individuals with intellectual and developmental disabilities (I/DD).

**Ka Lima O Maui.....(808) 244-5502**  
127 Mahalani St., Wailuku, HI 96793 [www.kalimaomaui.org](http://www.kalimaomaui.org)

The Medicaid Waiver program matches severely disabled clients with a personal assistant who provides them with a range of skills from basic grooming, cooking classes, gardening skills, to fun social activities.

**La’akea Lifesharing Community.....(808) 579-8398**  
639 Baldwin Ave., Paia, HI 96779 [www.laakea.org](http://www.laakea.org)

La’akea is a life sharing community that includes intellectually and developmentally disabled youth and adults dedicated to discovering, supporting, and enhancing the contribution of each individual through meaningful opportunities and productive work.

**Easter Seals Hawaii- Maui Campus.....(808) 249-2065**  
155 S. Wakea Ave., Kahului, HI 96732 [www.easterseals.com/hawaii](http://www.easterseals.com/hawaii)

Easter Seals Hawaii provides exceptional, individualized, family-centered services to empower people with disabilities or special needs to achieve their goals and live independent, fulfilling lives.

## **DISABLED PARKING PERMITS, PLACARDS, AND LICENSE PLATES**

### **County of Maui, Department of Finance- Division of Motor Vehicles & Licensing**

The Motor Vehicle and Licensing Division provides direct service to the citizens of Maui County by issuing new and renewal licenses, motor vehicle registrations, various county business licenses, disabled parking placards, taxi driver permits, dog licenses and bicycle licenses.

#### **SERVICES FOR PERSONS WITH DISABILITIES**

**County of Maui, Department of Finance- Division of Motor Vehicles & Licensing**

(Continued)

**Kahului** ..... (808) 270-7363

Maui Mall Shopping Center  
110 Alaihi St., Ste.101, Kahului, HI 96732

**Kihei**..... (808) 270-7363

Kihei Community Center  
303 E. Lipoa St., Kihei, HI 96753

**Lahaina**..... (808) 270-7363

Lahaina Gateway Center  
335 Keawe St., Ste. 209, Lahaina, HI 96761

**Pukalani**..... (808) 270-7363

Hannibal Tavares Community Center  
91 Pukalani St., Pukalani, HI 96768

**Hana**..... (808) 248-7280

County Public Works Office  
Hana Hwy. & Uakea Rd., Hana, HI 96713

**Lanai**..... (808) 565-7878

309 Seventh St., #101, Lanai City, HI 96763

**Molokai**..... (808) 553-3430

Mitchell Pauole Center  
100 Ailoa St., Kaunakakai, HI 96748

**Disability and Communication Access Board, State of Hawaii**..... (808) 586-8121

1010 Richards St., Rm. 118, Honolulu, HI 96814 ..... TTY (808) 586-8162

[www.health.hawaii.gov/dcab](http://www.health.hawaii.gov/dcab)

Administers the statewide program for the issuance of parking placards to disabled persons, in accordance with Hawaii Revised Statutes, Chapter 291, Part III.

**SERVICES FOR PERSONS WITH DISABILITIES**

# EMPLOYMENT AND/OR TRAINING FOR PERSONS WITH DISABILITIES

**Arc of Maui County (Maui, Hana, and Lanai) ..... (808) 242-5781**  
140 N. Market St., Ste. 202B, Wailuku, HI 96793 [www.arcofmaui.org](http://www.arcofmaui.org)

**Molokai ..... (808) 553-9090**  
Meyer Building, Rm. 5 (P.O. Box 429), Kaunakakai, HI 96748

The Arc of Maui County promotes and protects the human rights of people with intellectual and developmental disabilities.

**Ka Lima O Maui ..... (808) 244-5502**  
127 Mahalani St., Wailuku, HI 96793 [www.kalimaomaui.org](http://www.kalimaomaui.org)

Ka Lima O Maui provides services for persons with disabilities, including job training, vocational rehabilitation, job readiness assessment and training, job search and placement, and long-term support. The Medicaid Waiver program matches severely disabled clients with a personal assistant who provides them with a range of skills from basic grooming, cooking classes, gardening skills, and fun social activities.

**Special Olympics Hawaii- Maui County ..... (808) 281-7318**  
P.O. Box 1842, Kahului, HI 96733 [www.specialolympicshawaii.org](http://www.specialolympicshawaii.org)

**Molokai ..... (808) 381-7787**  
**Lanai ..... (714) 713-1250**

Special Olympics is founded on the belief that people with intellectual disabilities can, with proper instruction and encouragement, learn, enjoy and benefit from participation in individual and team sports, adapted as necessary to meet the needs of those with special mental and physical limitations.

**Molokai Occupational Center ..... (808) 553-3266**  
280 Home Olu Pl., Kaunakakai, HI 96748

Conducts work evaluation, training, job placement, transportation, life skills and employment in laundry, yard maintenance, car wash, thrift shop, janitorial, plant production and crafts.

## SERVICES FOR PERSONS WITH DISABILITIES

**Department of Human Services, State of Hawaii- Maui County ..... (808) 984-8350**  
**Vocational Rehabilitation Division..... TTY (808) 984-8350**

[www.humanservices.hawaii.gov/vr](http://www.humanservices.hawaii.gov/vr)

**Maui**

54 S. High St., Rm. 309, Wailuku, HI 96793

**Molokai**

55 Makaena St., Rm. 3, Kaunakakai, HI 96748

Vocational Rehabilitation serves individuals with disabilities who require assistance to prepare for, secure, retain or regain employment. Services help persons who were born with disabilities or who have become disabled because of an injury.

## **INDEPENDENT LIVING**

**Aloha Independent Living Hawaii- Maui..... (808) 339-7297**

P.O. Box 1285, Lahaina, HI 96767

[www.alohailhawaii.org](http://www.alohailhawaii.org)

The concept behind independent living (IL) is the empowerment of persons with disabilities to make choices in their lives that will enhance their dignity and self-respect, and provide full integration into the community as equal citizens with all the privileges and responsibilities available to others.

## **RESPIRE CARE– IN HOME SETTING**

**Maui County Office on Aging ..... Main..... (808) 270-7774**

**Aging and Disability Resource Center**

..... **Molokai... (808) 553-5241**

..... **Lanai..... (808) 565-6818**

Assesses need, determines eligibility, and authorizes services for those who qualify.  
Please see page 64 for Kupuna Care eligibility criteria.

**Arc of Maui County (Maui, Hana, and Lanai) ..... (808) 242-5781**

140 N. Market St., Ste. 202B, Wailuku, HI 96793

[www.arcofmaui.org](http://www.arcofmaui.org)

**Molokai ..... (808) 553-9090**

Meyer Building, Rm. 5 (P.O. Box 429), Kaunakakai, HI 96748

### **SERVICES FOR PERSONS WITH DISABILITIES**



The Arc of Maui County promotes and protects the human rights of people with intellectual and developmental disabilities.

**Easter Seals Hawaii- Maui Campus.....(808) 249-2065**  
155 S. Wakea Ave., Kahului, HI 96732 [www.easterseals.com/hawaii](http://www.easterseals.com/hawaii)

Easter Seals' adult day health program provides daily respite for individual and family caregivers and provides participants with educational, social, health, recreational and volunteer opportunities. Participants have a full-range of activities to choose from including daily excursions, art programs, computer classes with assistive technology and more.

**Developmental Disabilities Division (State of Hawaii)- Maui..... (808) 243-4625**  
210 Imi Kala St., #105, Wailuku, HI 96793

**Na Hoaloha- Neighbors Helping Neighbors..... (808) 249-2545**  
1962 E. Vineyard St., Wailuku, HI 96793

## **RESPITE CARE - FACILITY SETTING**

**Maui Adult Day Care Centers- Central Office .....(808) 871-5804**  
11 Mahaolu St., Ste. B., Kahului, HI 96732

**Roselani Place .....(808) 871-7720**  
88 S. Papa Ave., Kahului, HI 96732

## **RESPITE CARE – PRIVATE**

Please see In Home Supports Section on Page 71.

## **SERVICES FOR THE BLIND**

**Eye Care America .....(877) 887-6327**  
**National Eye Care for the Elderly Hotline** [www.eyecareamerica.org](http://www.eyecareamerica.org)

The Senior program connects eligible seniors 65 and older with local volunteer ophthalmologists who provide a medical eye exam at no out-of-pocket cost, and up to one year of follow-up care for any condition diagnosed during the initial exam, for the physician services.

**Department of Human Services, State of Hawaii- Maui County ..... (808) 984-8350**  
**Vocational Rehabilitation Division ..... TTY.... (808) 984-8350**

[www.humanservices.hawaii.gov/vr](http://www.humanservices.hawaii.gov/vr)

**Maui**

54 S. High St., Rm. 309, Wailuku, HI 96793

**Molokai**

55 Makaena St. Rm. 3, Kaunakakai, HI 96748

Services for the blind and visually impaired are provided at VR's Services for the Blind Branch called Ho'opono. Ho'opono provides rehabilitation and related services for persons who are blind and visually impaired. These services include, but are not limited to, education for the understanding and prevention of blindness, vocational rehabilitation services leading to job placement, low vision clinic examinations with the prescription and fitting of special optical aids and appliances to maximize residual vision, and training in the skills of blindness to empower consumers toward independence and success in their vocations and their lives.

## **SERVICES FOR THE DEAF AND HARD OF HEARING**

**Comprehensive Service Center- Maui..... (808) 284-3551**  
1953 S. Beretania St., Ste. 5A, Honolulu, HI 96826 ..... **Video Phone (808) 447-2044**

**Department of Human Services, State of Hawaii- Maui County ..... (808) 984-8350**  
**Vocational Rehabilitation Division ..... TTY.... (808) 984-8350**

[www.humanservices.hawaii.gov/vr](http://www.humanservices.hawaii.gov/vr)

**Maui**

54 S. High St., Rm. 309, Wailuku, HI 96793

**Molokai**

55 Makaena St. Rm. 3, Kaunakakai, HI 96748

## **TAX EXEMPTIONS**

**State of Hawaii, Department of Taxation- Maui ..... (808) 984-8500**  
54 S. High St. Rm. 208, Wailuku, HI 96793

**Molokai ..... (808) 553-5541**

35 Ala Malama St., Kaunakakai, HI 96748

### **SERVICES FOR PERSONS WITH DISABILITIES**

**Disability Tax Exemption**

If you are blind, deaf or totally disabled and your impairment has been certified, submit Form N-172 prior to filing your return in order to claim the disability exemption of \$7,000. The disability exemption is in lieu of the \$1,144 personal exemption amount.

**County of Maui, Real Property Tax Division ..... (808) 270-7297**  
110 Ala’ihi St., Ste. 110, Kahului, HI 96732

**Real Property Tax and Circuit Breaker Questions ..... (808) 270-7697**

**Property Tax Relief- Disability Exemption**

There are a variety of disability exemptions offered to property owners. To qualify for any of these exemptions, a claim form must be filed with the Real Property Tax Division.

**THERAPEUTIC REHABILITATION**

**Haku Baldwin Center ..... (808) 572-9129**  
444 Makawao Ave., Makawao, HI 96768 [hakubaldwincenter.org](http://hakubaldwincenter.org)

Haku Baldwin Center’s vision is to foster therapeutic partnerships between people and animals, which they believe promotes the growth and development of healing relationships among all living beings. Their therapeutic programs are dedicated to helping children and adults with special needs, military veterans, seniors, and patients of all ages. They believe animals hold the key to promoting healing and well-being, and have provided these programs at no cost to the community for over 20 years.

# TRANSPORTATION

## AIR AMBULANCE

**Hawaii Life Flight** ..... **(808) 833-2270**  
..... **Toll Free (866) 533-5433**  
150 Lagoon Dr., Honolulu, HI 96819 [www.hawaiilifeflight.com](http://www.hawaiilifeflight.com)

Hawaii Life Flight transports patients from pediatrics to geriatrics, including specialty care services. They transport medical, surgical, cardiac, trauma, pediatric, high-risk OB, neuro, and burn patients from scene responses and rural area facilities to tertiary care facilities 24 hours a day, seven days a week.

Hawaii Life Flight is proud to offer an exclusive **Ohana Plus Program**, an air medical transport membership service that waives the member's insurance deductible and co-payment when Hawaii Life Flight provides emergency air medical transportation between the Hawaiian Islands. **CALL 866-533-LIFE (5433)** to join this program.

## ACCESSIBLE RENTALS– YOU DRIVE

**Wheelchair Getaways** ..... **(866) 244-1750**  
[www.wheelchairgetaways.com](http://www.wheelchairgetaways.com)

**Wheeler's Van Rentals of Hawaii- Maui** ..... **(877) 735-6365**  
4355 Lawehana St., Honolulu, HI 96818 [www.wheelersvanrentals.com](http://www.wheelersvanrentals.com)

## COMMUNITY-BASED TRANSPORTATION SERVICES FOR FRAIL ELDERLY

**Maui County Office on Aging- Kupuna Care Services** ..... **(808) 270-7774**  
**Central Maui- Main Office**  
J. Walter Cameron Center  
95 Mahalani St., Rm. 20, Wailuku, HI 96793 [www.mauicountyadrc.org](http://www.mauicountyadrc.org)

### TRANSPORTATION

**Lanai Office Location .....(808) 565-6818**  
309 A Seventh St., Lanai City, HI 96763

**Molokai Office Location .....(808) 553-5241**  
290 Kolapa St., Ste. 1, Kaunakakai, HI 96748

Seniors aged 60 and older who have deficits in their ability to perform activities of daily living, call the Maui County Office on Aging to apply for transportation and in-home services.

The Maui County Office on Aging provides information, referral & outreach to older adults of Maui County as well as information and referral for persons with disabilities of all ages. The outreach team assesses needs and authorizes services for older adults.

**Kaunoa Senior Services- Transportation.....(808) 270-7310**  
401 Alakapa Pl., Paia, HI 96779

The Maui County Office on Aging contracts with Kaunoa Senior Services to provide transportation services to frail elders aged 60 and older. Once the services are authorized by the Office on Aging, please call Kaunoa to schedule or cancel rides.

## **INTER ISLAND FERRY**

### **LANAI TO LAHAINA**

**Expeditions.....(808) 661-3756**  
658 Front St., Ste. 127, Lahaina, HI 96761 ..... **Toll Free (800) 695-2624**  
[www.go-lanai.com](http://www.go-lanai.com)

## **TRANSPORTATION**

# TRANSPORTATION FOR PERSONS WITH DISABILITIES

## PARATRANSIT TRANSPORTATION

**County of Maui, Department of Transportation-.....(808) 270-7511**

**Public and Paratransit Programs**

110 Ala'ihī St., Ste. 210, Wailuku, HI 96793

[www.mauicounty.gov](http://www.mauicounty.gov)

ADA paratransit service is an advance reservation, curb-to-curb service for persons with disabilities who are unable to use the regular fixed route public transit service. The County of Maui Department of Transportation provides ADA paratransit service through the Maui Bus. Paratransit service is available within corridors whose boundaries extend three-fourths of a mile on each side of each fixed Maui Bus route. ADA Paratransit Service application forms are available at the County of Maui Department of Transportation or online.

## TRAVELERS WITH DISABILITIES

**Kahului Airport (OGG).....(808) 872-3830**

1 Kahului Airport Rd., Kahului, HI 96732

The Hawaii Department of Transportation provides an Access Guide for passengers with disabilities on services (such as animal quarantine, ground transportation, motorized wheelchairs, porter services, accessible restrooms, TTYs) at the Kahului Airport.

**Animal Quarantine Guide.....(808) 483-7151**

[www.hawaii.gov/hdoa](http://www.hawaii.gov/hdoa)

Service dogs are exempt from animal quarantine rules under strictly enforced conditions.

**Travel Tips .....(808) 586-8121**

[www.health.hawaii.gov/dcab](http://www.health.hawaii.gov/dcab)

The State Disability & Communication Access Board provides visitor information and travel trips on its website.

**Motorized Wheelchairs**

Each airline will provide information on specific procedures for storage of wheelchairs and wet-cell batteries.

**Elevators**

There is elevator access to the second level departure/arrival and concession areas.

**Accessible Airport Curbside Loading and Unloading**

Accessible curbside loading and unloading zones are available in front of the terminal for vehicles with a handicapped placard. Vehicles may not be left unattended.

**Accessible Parking Spaces**

Accessible parking spaces are available for placard holders. They are located near the terminal building and crosswalks in the public parking lot.

**Restrooms**

All of Kahului Airport’s restrooms include wide stalls and side grab bars for the mobility impaired.

**Text Telephones (TTYs)**

Text telephones for persons who are deaf and hard of hearing are located at the:

- 2nd floor mezzanine on both sides of the main restaurant
- baggage claim area near carousels three (3) and four (4)

**Telecommunications Relay Service (TRS)**

Telecommunications Relay Service (TRS) are available statewide. In Hawaii, you can make a local TRS call by **dialing 711**.

**Wheelchairs Reservations .....(808) 877-4588**

Wheelchairs are available through porter services and the various airlines; however, prior arrangements are necessary to ensure prompt service.

**Guide/Service Dogs .....(808) 483-7151**

Guide/Service dogs are not considered "pets". Guide/Service dogs may qualify for modified State of Hawaii rabies quarantine import requirements under strictly enforced conditions.

For more information, please go to the Department of Agriculture Animal Quarantine Branch website at [www.hdoa.hawaii.gov](http://www.hdoa.hawaii.gov) or email [rabiesfree@hawaii.gov](mailto:rabiesfree@hawaii.gov).

**Complaint Procedure ..... (808) 831-7931**

Information regarding the Airport's ADA Policy, Procedure and Complaint form can be found on the State of Hawaii, DOT website.

**Visitor Information Program (VIP) ..... (808) 872-3893**

VIP staff is available to provide travelers with assistance and visitor information.

**TSA Cares Help Line ..... (855) 787-2227**

TSA Cares is a help line to assist travelers with disabilities and medical conditions. TSA recommends that passengers call 72 hours ahead of travel for information about what to expect during screening.

**US Air Travel Consumer Disability Hotline..... (800) 778-4838**

..... **TTY (800) 455-9880**

Travelers with disabilities and medical conditions who experience disability-related air travel problems can obtain assistance and information to resolve problems.

**Maui Handi Transport..... (808) 461-7769**

128 Kaikai St., Wailuku, HI 96793

[www.mauihanditransport.com](http://www.mauihanditransport.com)

**Maui Economic Opportunity Transportation ..... (808) 249-2990**

**Ala Hou "On the Move Again" Program**

[www.meoinc.org](http://www.meoinc.org)

99 Mahalani St., Wailuku, HI 96793

This program funded by the County of Maui for person with disabilities who need accessible transportation. To apply for this specialized program, contact MEO Transportation. Reservations may be made during office hours, Monday – Friday, 8:00 a.m. – 4:30 p.m., up to 14-days in advance but no later than 3:00 pm the business day prior to pickup time. Medical appointments are a first priority when dropping off passengers and should be made no earlier than one and one-half (1-1/2) hour after the scheduled pickup time.

**TRANSPORTATION**



# **PUBLIC TRANSPORTATION**

**The Maui Bus ..... (808) 270-7511**

County of Maui, Dept. of Transportation- Public and Paratransit Programs

2145 Kaohu St., Ste. 102, Wailuku, HI 96793

[www.mauicounty.gov/bus](http://www.mauicounty.gov/bus)

The Maui Bus operates a fixed route public bus transportation as well as ADA Paratransit disability transportation service with advance reservation. Paratransit includes curb-to-curb service for eligible persons with disabilities who are unable to use the regular fixed route public transit service.

# **RURAL SHOPPING SHUTTLE**

**Maui Economic Opportunity Rural Shopping Shuttle..... (808) 249-2990**

99 Mahalani St., Wailuku, HI 96793

[www.meoinc.org](http://www.meoinc.org)

# **TRANSPORTATION BY VOLUNTEERS**

**Na Hoaloha- Neighbors Helping Neighbors..... (808) 249-2545**

1962 E. Vineyard St., Wailuku, HI 96793

Matches volunteers to seniors for transportation and in-home respite for family caregivers.

# VETERANS

## VETERANS AFFAIRS

**Maui Vet Center- Readjustment Counseling Services ..... (808) 242-8557**  
157 Ma'a St., Kahului, HI 96732 [www.vetcenter.va.gov](http://www.vetcenter.va.gov)

The Maui Vet Center provides individual assessment and therapy for veterans, couples and families. Services include outreach, crisis assistance, education and employment counseling, and a range of services to eligible veterans and their families to assist in the successful transition from military to civilian life.

**State of Hawaii, Office of Veterans Services- Maui ..... (808) 873-3147**  
333 Dairy Rd., #201- B, Kahului, HI 96732 [www.dod.hawaii.gov/ovs](http://www.dod.hawaii.gov/ovs)

The State Office of Veterans Services provides services to qualified veterans on the islands of Maui, Molokai and Lanai, including preparation of VA claims; burials of indigent veterans; VA Appeals; discharge documents; and VA hearings.

**US Department of Veterans Affairs ..... (808) 871-2454**  
**Pacific Islands Health Care System**  
**Community Based Outpatient Clinic**  
203 Ho'ohana St., Ste. 303, Kahului, HI 96732 [www.hawaii.va.gov](http://www.hawaii.va.gov)

The purpose of the Community Based Outpatient Clinics is to provide primary health care to eligible veterans using available resources. Primary health care means non-emergent care for veterans with stable chronic health problems or minor acute illnesses. The community based outpatient clinic is not equipped to provide emergency services. If emergency services are needed, please seek treatment at the nearest hospital emergency room.

**Veterans Crisis Line ..... (800) 273-8255 x1**  
**Veterans Crisis Line- Text..... 838255**

The Veterans Crisis Line connects Veterans in crisis and their families and friends with qualified, caring Department of Veterans Affairs responders through a confidential toll-free hotline, online chat, or text.

## VETERANS

# TOLL FREE VA PHONE NUMBERS

Benefits .....	(800) 827-1000
Beneficiaries in receipt of Pension Benefits .....	(877) 294-6380
CHAMPVA Meds by Mail .....	(888) 385-0235
Children of Women Vietnam Veterans (CWVV) .....	(877) 345-8179
Civilian Health and Medical Program (CHAMPVA).....	(800) 733-8387
Combat Call Center .....	(877) 927-8387
Debt Management Center (Collection Non-Medical Debts) .....	(800) 827-0648
Education (GI Bill).....	(888) 442-4551
Foreign Medical Program (FMP).....	(888) 820-1756
Gulf War/Agent Orange/Project Shad .....	(800) 749-8387
Health Care Benefits.....	(877) 222-8387
Mammography Helpline .....	(888) 492-7844
Service members &/or Veterans Group Life Insurance .....	(800) 419-1473
Status of Headstones and Markers .....	(800) 697-6947
Telecommunications Device for the Deaf .....	TTY. 711
Veterans Crisis Line .....	(800) 273-8255 x1
Women Veterans Hotline.....	(855) 829-6636

## VETERANS BENEFITS

Veterans Benefits Administration .....(800) 827-1000

### DISABILITY COMPENSATION

A tax-free benefit to Veterans for disabilities related to military service.

### INDEPENDENT LIVING

Independent Living services may be provided to individuals who are not currently able to work because of the effects of service-connected disabilities. Provided services are limited to those required to improve independence at home and in the community.

### PENSION

A tax-free benefit is paid to wartime Veterans with limited or no income who are aged 65 or older or permanently and totally disabled due to non-service-connected cause.

## **EDUCATION AND TRAINING**

For eligible service members and Veterans pursuing an approved education or training program. There are four primary VA education benefit programs that cover Active Duty, National Guard, and Reserve service members and Veterans.

## **VETSUCCESS**

The VA assists Veterans with service-connected disabilities to prepare for, obtain, and maintain suitable employment.

## **HOME LOANS**

Veterans, Active Duty, National Guard, and Reserve Service members may be eligible for VA home loan program. VA loans have favorable terms, including no down payment or mortgage insurance premiums.

## **SURVIVORS BENEFITS**

Monthly pension, health insurance and education grants for service members' and Veterans' dependents and survivors.

# **VETERANS CEMETERIES**

**National Cemetery Administration- Maui** ..... (800) 535-1117  
**Department of Veterans Affairs**

**Lanai Veterans Cemetery** ..... (808) 565-6979  
Cemetery Rd., Lanai City, HI 96763

**Maui Veterans Cemetery** ..... (808) 572-7272  
1295 Makawao Ave., Makawao, HI 96768

**Molokai Veterans Cemetery** ..... (808) 553-3221  
2725 Lihi Pali Ave., Hoolehua, HI 96729

# VETERANS MEMORIAL CENTERS

**Nisei Veterans Memorial Center** ..... (808) 244-6862  
665 Kahului Beach Rd., Kahului, HI 96732

Intergenerational Center includes a preschool, an adult day care facility, and the Go For Broke Education Center with Nisei Veterans Archives memorabilia of the 442nd RCT100<sup>th</sup> Battalion.

# VETERANS ORGANIZATIONS

**Disabled American Veterans-Maui** ..... (877) 426-2838  
459 Patterson Rd., Honolulu, HI 96819

**Veterans of Foreign Wars** ..... (808) 875-1761  
2110 Uluniu Rd., Kihei, HI 96753 [www.vfw.org](http://www.vfw.org)

# EMERGENCY PREPAREDNESS

**County of Maui- Emergency Management Agency ..... (808) 270-7285**  
200 S. High St., Wailuku, HI 96793 [www.mauicounty.gov](http://www.mauicounty.gov)

Preparedness information and brochures are available at the County of Maui in the second floor lobby of the Kalana O Maui Building at 200 S. High St., Wailuku. During an emergency or threat of disaster, Civil Defense information will be broadcast over local radio and TV stations. When an evacuation is necessary, these broadcasts may include information about the location of public emergency hurricane shelters in affected areas. More information, including the location of shelters designated for people with special health needs and facilities for household pets may be broadcast, as well as when volunteers will be available to open shelters and direct evacuees to the appropriate areas.

Since public emergency hurricane shelters do not stock supplies, bring provisions from your emergency supply kit at home. You will need at least a fourteen-day supply of food, water, and personal items for yourself, family members, and household pets.

## **Maka'ala- Maui County Emergency Alert System ..... (808) 270-7285**

Maui County Emergency Alert System is a free service that enables you to sign up and receive emergency notifications. This service allows agencies dealing with emergency response to send out accurate and up-to-date information.

### **Warning Sirens and Procedures**

A monthly test of the Emergency Alert System (EAS) and warning sirens is conducted at 11:45 am on the first State work day of each month. This consists of a 60 second steady tone.

During a natural disaster, a steady three-minute siren tone is the attention alert signal. When the siren is heard, tune your radio or television to any local station and listen for emergency information and instructions. Listen to EAS broadcasts for further instructions and the all-clear announcement.

During a man-made attack, a wailing three-minute siren tone is the attention alert signal. When the siren is heard, "Get inside, Stay Inside, Stay tuned." As practical as possible enter a structure, be prepared to spend 14 days within that structure, and stay

tuned to your radio, television of any local station and listen for emergency information and instructions. Listen to EAS broadcasts for further instructions and the all-clear announcement.

**Information Access**

The Emergency Management Agency will provide you with the information you need. Emergency instructions are broadcast over radio, television, and cable television systems. Tune to your local station when you hear the warning sirens and do not use the telephone except for serious emergencies.

**Weather Information Sources**

NOAA Weather Radio broadcasts on the following frequencies:

- 162.550 MHz
- 162.400 MHz

**NOAA Weather Radio broadcast recording phone number:**

**Island Wide..... 1 (866) 944-5025**

**Personal Preparation Plan**

Take the following steps to help prepare you and your family for a disaster:

- Be prepared. Make sure all family members know what to do in case of emergency.
- Decide where the family will meet if separated, where you will seek shelter, and what you will take with you if you must evacuate.
- If an emergency occurs, remain calm. Follow your plan. Listen to the radio or television for instructions and information.
- Know warning signals and shelter locations.

**CIVIL DEFENSE SIRENS**

If the Civil Defense sirens sound at any time other than during the test period, which is at 11:45 a.m. on the first working day of each month, turn your radio to one of the following local radio stations for information:

- |                                    |                                     |
|------------------------------------|-------------------------------------|
| <b>1. KMVI-AM 550</b>              | <b>8. KLHI-FM 101.1 (West Maui)</b> |
| <b>2. KNUI-AM 900</b>              | <b>9. KNUI-FM 99.9</b>              |
| <b>3. KAOI-AM 1110</b>             | <b>10. KONI-FM 104.7</b>            |
| <b>4. KPOA-FM 93.5 (West Maui)</b> | <b>11. KPMW-FM 105.5</b>            |
| <b>5. KAOI-FM 95.1</b>             | <b>12. KDLX-FM 94.3</b>             |
| <b>6. KAOI-FM 96.7 (Upcountry)</b> | <b>13. KNUQ-FM 103.7</b>            |
| <b>7. KMVI-FM 98.3</b>             |                                     |

After turning on your radio, listen for emergency information and instructions. Take the necessary protective actions as directed and keep tuned for further information and instructions.

## EMERGENCY PREPAREDNESS

### WATCH OR WARNING?

#### **WATCH - GET READY and LISTEN**

- WATCH status means you should GET READY and LISTEN to your radio or television for further instructions.

#### **WARNING - TAKE ACTION**

- WARNING status means you should TAKE ACTION.

### DISASTER PREPAREDNESS

Disaster Preparedness is an individual and family responsibility. The two most important precautions you need to take are developing a Personal Preparation Plan and assembling an Emergency Survival Kit.

#### **BEFORE a disaster strikes:**

- Prepare a home survival kit ready for use in emergencies.
- Plan in advance where to locate household members in case they are separated.
- Store important papers and valuables in waterproof packaging where they can be easily reached if you plan to take these items with you.
- Keep the car gas tank at least 3/4 full

### PERSONAL PREPARATION PLAN

Emergencies and disasters can occur anytime. Some allow for preparation, while others occur without warning. Residents and visitors of Hawaii must be prepared for emergencies that could arise from natural or technological disasters.

Developing your Personal Preparation Plan and making provisions for your family's needs can make a big difference in your ability to cope with emergencies.

Take the following steps to help prepare you and your family for a disaster:

- Be prepared. Make sure all family members know what to do in case of emergency.
- Decide where the family will meet if separated, where you will seek shelter, and what you will take with you if you must evacuate.
- If an emergency occurs, remain calm. Follow your plan. Listen to the radio or television for instructions and information.
- Know warning signals and shelter locations.



## **IF YOU ARE DISABLED**

The County will not be able to make evacuation transportation for you. Be sure to find neighbors who would agree to help you evacuate in case of a disaster. Be sure to have your survival kit ready to go on a moment's notice.

## **Emergency Survival Kit**

Use the following list as a guideline when preparing your Emergency Survival Kit:

- Four-week supply of prescription medicines
- Five-day supply of non-perishable food
- Non-perishable special dietary foods
- Ice chest
- Water - a minimum of one gallon per person per day
- Pet food
- Candles
- Matches
- Fuel for stoves, hibachis, or lanterns
- Pillows, blankets, sleeping bags, or air mattresses
- Flashlights, batteries and extra bulbs
- Portable radio and extra batteries
- Cell phone with charger, inverter, or solar charger
- Extra clothing, eye glasses
- Masking tape for windows and glass doors
- Personal hygiene items such as toothbrush, toothpaste, deodorant, etc.
- Special items for infants, elderly or family members with special needs
- Quiet games, books, playing cards, and favorite toys for children
- Important papers including driver's license, special medical information, insurance policies, and written or videotaped property inventories
- First aid kit and water purification kit (tablets or chlorine available at drug stores)

## **DISASTER DO'S AND DON'T'S**

- DON'T use the telephone. Leave lines open for emergency calls only. Don't touch downed power lines or objects in contact with power lines. Don't use elevators, use stairways instead. Don't go sightseeing.
- DON'T spread rumors. Get the facts from official sources.
- DO secure your home. Lock doors and windows. Know where to locate electrical, water and gas sources if advised to turn off utilities. Secure or store objects that may cause damage or injury.
- DO stay tuned to a local radio or TV station for official weather and civil defense instructions.

## EMERGENCY PREPAREDNESS

### WEBSITES

American Red Cross of Hawaii .....	www.redcross.org
Central Pacific Hurricane Center .....	www.prh.noaa.gov/hnl/cphc
Federal Emergency Management Agency .....	www.fema.gov
Hawaii State Civil Defense.....	www.scd.hawaii.gov
Maui Civil Defense.....	www.mauicounty.gov
Maui Ready – Emergency Preparedness .....	www.mauiready.org
National Weather Service Forecast .....	www.prh.noaa.gov/hnl
Pacific Disaster Center .....	www.pdc.org
Pacific Tsunami Warning Center .....	www.ptwc.weather.gov

### FREQUENTLY ASKED QUESTIONS

#### **Should I evacuate or stay where I am?**

Information about which areas should be evacuated will be broadcast over the Emergency Alert System (EAS) on your radio or local TV. Evacuation instructions are issued with your safety in mind. Compliance is voluntary, but orders are given only in the most serious of circumstances.

## EMERGENCY PREPAREDNESS

If your area is advised to evacuate and you are unable to do so, immediately inform the authorities of your situation. If you area is not advised to evacuate, you may still report to the designated shelter closest to your location.

#### **What should I do to protect my pets/animals?**

Make advanced preparations to ensure the safety of your pets:

1. **FOOD**: Keep at least two weeks of food in an airtight, waterproof container. Dry food has a shelf life, so rotate periodically.
2. **WATER**: Store at least two weeks of water specifically for your pets in addition to water you need for yourself and family.
3. **MEDICINE**: Keep an extra supply of medicines your pet takes on a regular basis in a waterproof container.
4. **FIRST AID KIT**: Talk to your veterinarian about what is most appropriate for your pet's emergency medical needs.
5. **COLLAR with ID TAG, HARNESS or LEASH**: Your pet should wear a collar with its identification at all times. Permanent methods of identification like microchips or tattooing should be used.

6. **CRATE/PET CARRIER**: If you need to evacuate in an emergency situation, take your pets and animals with you - provided it is practical to do so. In many cases, your ability to do so will be aided by having a sturdy, safe, comfortable crate or carrier ready for transporting your pet. The carrier should be large enough for your pet to stand, turn around and lie down. Help your dog get accustomed to the crate by using it from time to time. Do not wait until emotions and stress are high due to an emergency situation to introduce your pet to the carrier or crate.

7. **FAMILIAR ITEMS**: Put favorite toys, treats, or bedding in your kit. Familiar items can help reduce stress for your pet.

For further information, go to the Maui Humane Society website at [www.mauihumanesociety.org](http://www.mauihumanesociety.org).

### **What should I do during a hurricane?**

Once you are in the safest place possible - wait and listen to your radio for further instructions. Do not go outside since flying objects can seriously injure you. Travel is extremely dangerous during a hurricane.

Stay on the first floor, unless flooding will occur, and stay away from glass windows. Go to the strongest parts of the house or building and stay there. If necessary, use mattresses and blankets to form a protective barrier around you.

### **EMERGENCY PREPAREDNESS**

If the eye of the storm passes over you, the wind may completely stop for a few minutes to half an hour or more. Do not mistake this lull for the end of the hurricane! Stay indoors unless emergency precautions or emergency movement to a safer location are absolutely necessary. The other side of the hurricane is coming and will create hurricane force winds from the opposite direction.

### **What is a tsunami?**

A tsunami is a series of traveling ocean waves of extremely long length. These generally appear as a large, steep wave face and produce rapid flooding of low-lying coastal areas. These are generated by disturbances associated primarily with earthquakes occurring below or near the ocean floor. This can also be generated by landslides, both above and beneath the surface of the ocean.

It may take hours for tsunami waves to reach the Coast of Maui County following an earthquake far out in the Pacific Ocean. The Pacific Tsunami Warning Center located on Oahu alerts local officials who may order evacuation. Some isolated areas may not receive official announcements. If you notice a sudden drop or rise in sea level, it may be a warning of impending danger. Move to high ground or inland immediately.

The waves can kill and injure people and cause great property damage where they come ashore. The first wave is often not the largest and may be spaced many miles and minutes apart. They may also continue to arrive for several hours.

The most destructive tsunami can be classified as local or regional, meaning their destructive effects are confined to coasts within 60 - 600 miles of the source -- usually an earthquake. It follows that the majority of tsunami related casualties and property damage also come from local tsunami.

### **Where and when do tsunamis occur?**

Tsunamis can inflict severe damage to property and pose a threat to life in coastal communities. Although most people imagine a tsunami as a large, steep wave breaking on the shore, tsunamis generally appear as an advancing tide without a developed wave face and produce rapid flooding of beaches open to the ocean, low-lying coastal areas, bay entrances or tidal flats, and the shores of coastal rivers. Tsunamis can occur at any time of the day or night, under any weather conditions, and in all seasons.

### **How do I know when to evacuate?**

A strong off-shore earthquake may generate a tsunami. Therefore, if you feel the ground shake, evacuate inland or to high ground immediately and return only after officials say it is safe to do so. During distant source tsunami events, local Civil Defense officials will advise citizens to evacuate by sounding the Civil Defense

#### **EMERGENCY PREPAREDNESS**

sirens, making an announcement over the Emergency Alert System (EAS) or over NOAA Weather Radio or local radio broadcasts. Compliance is voluntary, but orders are given only in the most serious of circumstances.

### **Where do I evacuate?**

Go to an area 50 feet above sea level, if possible. If you don't have time to travel to high ground, but are in a multi-story building, go to an upper level of the home or building. If you are on the beach and unable to get to high ground go inland as far as you can. The tsunami evacuation maps found in the Verizon Telephone Book illustrates the primary evacuation routes. Take your disaster supply kit with you, if possible.

Shelters will be opened as needed. Listen to your radio for details. Pets are NOT allowed at all emergency shelters so please plan ahead for their safety.

### **How do I get to inland or to high ground?**

- Go on foot if necessary, particularly if an earthquake has caused damage to roads, power lines, and resulted in significant debris.
- Remember: Never go to the coast to watch a tsunami. Tsunamis move faster than a person can run. If you are camping on or near the beach, you may have to abandon your campsite to go inland or to higher ground to save your life.
- Do not return to shore after the first wave. Wait for Emergency Management officials to give the "All Clear" before you return.
- If you see an unexpected rise or fall in the coastal water, a tsunami may be approaching. Do not wait - instead move inland or uphill as quickly as possible.
- Stay tuned to your radio, marine radio or NOAA Weather Radio during a disaster. Bulletins will be issued regularly through local Emergency Management officials and National Weather Service.
- Call 9-1-1 only for life threatening emergencies.

### **What should I do if an earthquake occurs while at the coast?**

- Drop, cover and hold. Get under a sturdy object and hold on. Watch for falling objects.
- As soon as the shaking is over, move to high ground or inland. Do not wait for an official warning.
- Stay away from the coast. Waves may continue to arrive for hours.
- Listen to your local radio station for an official "All Clear" notice before returning to the coastal area.
- Be alert for aftershocks

### **EMERGENCY PREPAREDNESS**

### **What can I do to protect myself from a tsunami?**

- Develop a family disaster plan. Everyone needs to know what to do on their own to protect them from an earthquake.
- Be familiar with local Emergency Management earthquake and tsunami plans. Know where to go to survive a tsunami.
- Be prepared to survive on your own for a minimum of three days. Prepare a disaster supply kit for your home, automobile and work. A list of recommended supplies for your kit can be found on this web site.
- Take a first aid course and learn survival skills. Knowledge is your greatest defense against potential disaster.

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# IMPORTANT PHONE NUMBERS

Maui County Office on Aging (MAIN) .....	(808) 270-7774
Hana.....	(808) 248-8833
Molokai .....	(808) 553-5241
Lanai.....	(808) 565-6818

## RESOURCE DATABASE/DIRECTORY INCLUSION

If an agency or organization wishes to be included in the resource database and future printings of this resource directory, please visit the Maui County Office on Aging and ADRC at [www.mauicountyadrc.org](http://www.mauicountyadrc.org) and navigate to the “Resource Database Corner.” From this tab, users may apply for inclusion into the resource database and future printings of the resource directory.

Qualified service providers that empower older adults, disabled adults, and/or family caregivers to make personal decisions, plans, and connections that allow them to live as independently and fully as possible shall be included in the ADRC resource database (if all inclusion policies are met). For further details of the Aging and Disability Resource Center “Resource Database Inclusion and Exclusion Policies,” please visit the “Resource Database Corner” on the Maui County Office on Aging and ADRC website or contact us at (808) 270-7774.

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